



# Here's a simpler, affordable choice for spine care.

**With Episodes of Care, we coordinate your care to help maintain spine health, beginning with conservative treatment and then, if needed, moving through pre-surgery, surgery and recovery.**

Team members and dependents covered by our Brighton Health Plan Solutions medical plans are eligible\* to select the episode of care option — an innovative and affordable approach to management of your lower back pain or laminectomy procedures with significantly reduced or eliminated copay.

**By choosing this benefit, team members covered by our Brighton Health Plan Solutions medical plans will enjoy high-quality care plus exclusive concierge services, including:**

- Clearly defined care paths, including physician visits, physical therapy, imaging, in-network chiropractic services and hospital stays as needed — all with a single point of contact
- Personally guided assistance navigating the process via the episode's portal and your dedicated member engagement specialist
- A simplified billing experience, including clear upfront cost information

\*Enrollment exclusions may apply.

## **How does it work?**

By connecting with the episodes member engagement specialist, team members will learn how to opt in to the episode benefit. You will be guided through registration on the “episode portal,” where you can launch important activities and access education designed to ensure quick recovery, so you can return to a normal life.

**To enroll, contact a member engagement specialist at 888-408-0558 or [Novant.HolistaHealth.com/portal](https://www.novant.com/portal).**

