



Here's a simpler, affordable choice for joint care.

With 'episodes of care' we coordinate your care to help maintain joint health through pre-surgery, surgery and recovery.

Team members and dependents covered by our Cigna medical plans are eligible* to select the "episode of care" option — an innovative approach to elective total joint replacement with significantly reduced or eliminated copay.

By choosing this benefit, team members covered by our Cigna medical plans will enjoy high-quality care plus exclusive concierge services, including:

- Clearly defined care paths, including physician visits, physical therapy, lab testing, imaging, home health and hospital stays — all with a single point of contact
- Personally guided assistance navigating the process via the episode's portal and your dedicated member engagement specialist
- A simplified billing experience, including clear upfront cost information

How does it work?

By connecting with the episodes member engagement specialist, team members will learn how to opt in to the episode benefit. You will be guided through registration on the "episode portal," where you can launch important activities and access education designed to ensure quick recovery, so you can return to a normal life.

When will this benefit be available?

The episode of care benefit for Novant Health team members is available now.

To enroll, contact a member engagement specialist at 888-408-0558 or [Novant.HolistaHealth.com/portal](https://www.novant.com/portal).

*Enrollment exclusions may apply.

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