



New Hanover Regional Medical Center  
2131 S. 17th St.  
Wilmington, NC 28401

## **2026 Annual Confirmation of Compliance with N.C. Gen. Stat. § 131E-13(a)**

On behalf of Novant Health New Hanover Regional Medical Center, LLC (“Novant Health”), this letter is to confirm that Novant Health has complied, and continues to comply, with the requirements set forth in N.C. Gen. Stat. § 131E-13 in connection with its ownership and operation of New Hanover Regional Medical Center and affiliated facilities.

### **1. Availability of Core Hospital Services**

Novant Health has continued to provide substantially the same scope of essential hospital services historically offered by New Hanover Regional Medical Center, including but not limited to medical-surgical services, obstetrical care, pediatric services, outpatient services, and emergency care. Emergency services remain available to all individuals, including those who are indigent, consistent with historical practice.

### **2. Provision of Indigent Care**

Novant Health has maintained the availability of indigent care services in accordance with applicable agreements and exceeding pre-acquisition levels. Novant Health’s financial assistance policies are available to the public and remain in place to support access to care for uninsured and underinsured patients.

### **3. Non-Discrimination Based on Ability to Pay**

Novant Health continues to accept and treat patients without regard to their ability to pay. Policies and practices are in place to ensure that patient access to medically necessary services is not denied on the basis of financial status.

### **4. Participation in Medicare and Medicaid**

Novant Health participates in the Medicare and Medicaid programs and continues to provide services to beneficiaries of those programs consistent with applicable federal and state requirements.

### **5. Operation as a Community General Hospital; Non-Discrimination**

Novant Health has operated New Hanover Regional Medical Center as a community general hospital open to the general public and has provided services free of discrimination on the basis of race, creed, color, sex, or national origin.

Novant Health remains committed to maintaining access to high-quality, comprehensive healthcare services for the residents of New Hanover County and the surrounding region, consistent with both statutory requirements and its obligations under the purchase agreement.

Sincerely,

Laurie Whalin  
President Acute Care Operations Coastal Region  
New Hanover Regional Medical Center, LLC