

A woman with dark, curly hair is shown in profile, looking towards the left. She is wearing a purple long-sleeved shirt with a white logo on the chest. She is sitting at a desk with a computer keyboard and mouse. The background is a blurred clinical or laboratory setting with bright lights and equipment.

Advancing health for every community

2025 community impact report

N **NOVANT**[®]
HEALTH

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The power of personalized care

When you want to change the world, you go big — and you get personal.

For us at Novant Health, “going big” means reaching more people with life-changing care. Over the last year, we’ve done just that: expanding into new communities, forging new partnerships and bringing even more advanced medical excellence to people in need.

We’ve gone big in offering whole-person care as well, because we know that to be healthy, people need so much more than medicine. That’s why we work independently and with community partners to connect people with baby supplies, nutritious foods, mental health resources and social support.

At the same time, we get personal. We always remember that making an impact on a community means making an impact on individuals. We have always pursued individualized and personalized care so everyone can obtain their highest level of health and thrive. Each person we encounter at a clinic, in a mobile care cruiser or at a community event is unique — and deserves customized care.

We offer customized care by listening to people’s questions, learning their stories, and honoring their humanity. Our teams and community partners take time to understand patients and their families. We shape our care to meet each person’s specific needs.

As you’ll read in the pages of this report, Novant Health’s deep community partnerships result in relationships, and those relationships create results. We’re helping connect people to stable housing, assisting those who don’t have enough to eat, and reaching out with free screenings and direct support for those in hardship.

I’m so proud of our committed team members, donors, community partners and volunteers. They’re living out Our Cause: to create a healthier future and bring remarkable experiences to life. As they do so, they’re making an impact that’s powerful, profound and deeply personal.

Yours in health,

Carl S. Armato
President and CEO, Novant Health



We always remember
that making an impact
on a community means
making an impact on
individuals.

— Carl S. Armato
President and CEO,
Novant Health

What is community benefit?

Our dedication empowers others to thrive.

Community benefit includes programs or activities that provide treatment or promote health and healing as a response to identified community needs — and meet at least one of these objectives:

- Improve access to healthcare services.
- Enhance the health of the community.
- Advance medical or health knowledge.
- Relieve or reduce the burden on government to provide health services.

Novant Health's community impact includes dozens of programs that address the most pressing health needs of the communities we serve, particularly among patients with less healthcare access. This includes unreimbursed health services for individuals with Medicaid and Medicare coverage or with no coverage at all; community health education and screenings provided at no cost; support groups; investments in health-focused community initiatives; and participation in medical research and health-related academic programs.



When you see this icon, you'll know where Novant Health is promoting health and wellness in response to each community's health needs assessment.



Removing barriers, building healthier communities

We believe everyone deserves the chance to live their healthiest life. True health goes far beyond medical care — it's about addressing critical challenges like access to food, transportation and health literacy. That's why we partner with community organizations to break down barriers to healthy living. By listening, engaging thoughtfully and acting with purpose, we're bringing care where it's needed most and helping every community thrive.

Together for healthier communities,

Pam Oliver, MD

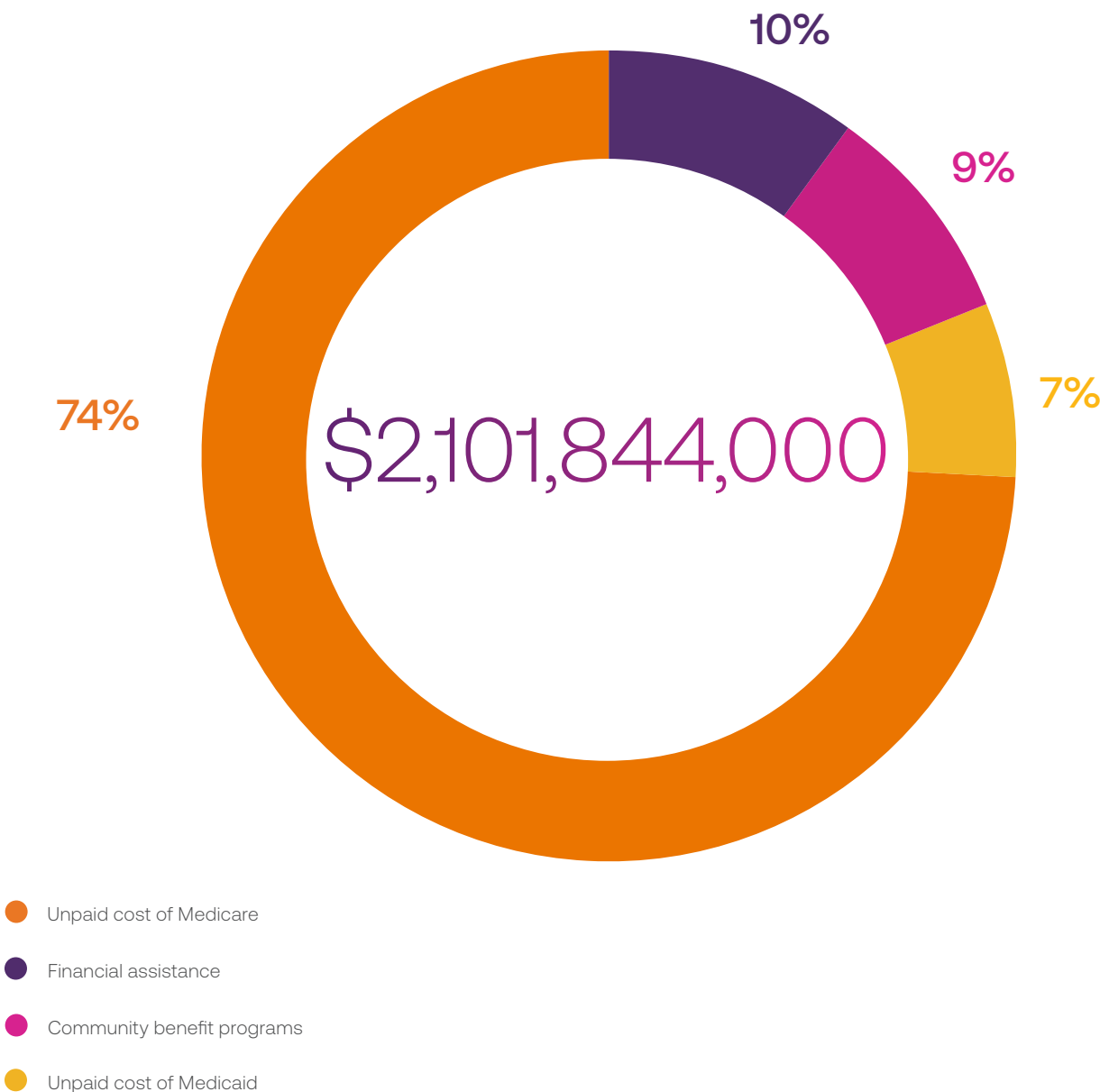
Executive vice president and
chief medical officer, Novant Health

FINANCIALS

In 2025, Novant Health provided more than

\$2.1 billion

in community benefit.



Charlotte Region

Chris Bowe

Senior vice president and president, Charlotte Region

Bringing whole-person care to our entire region

Novant Health teams across the Charlotte region take pride in seeing patients as people first — and diving deep beyond diagnosis. That same mindset shapes how we support our communities. We collaborate with local organizations to provide food to neighbors in need, work alongside Charlotte-Mecklenburg Schools to support educator well-being, connect patients with peer support specialists for ongoing support, and expand access through our Michael Jordan Family Medical Clinics and Community Care Cruisers. Together, these efforts are strengthening communities and helping build a legacy of health for generations to come.

By the numbers: Advancing health in 2025

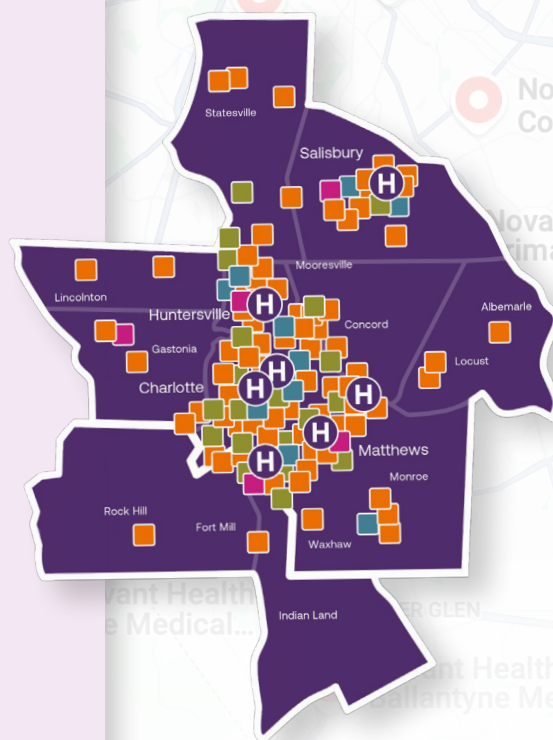
Our commitment to building healthy communities is reflected in the work we're doing alongside local partners. Here's a brief snapshot of how we made a difference across the Charlotte Region in 2025:

27,665 rides provided to patients without any transportation to or from care

1,259 children provided with school-required vaccines

8,842 hours dedicated to community health improvement service activities, addressing health and social needs across the region

269 nonprofit partners received services or funding support from Novant Health, advancing access to care and community well-being



- Medical offices
- Ambulatory surgery centers
- Urgent cares
- Imaging centers



A new Community Care Cruiser in Rowan County brings care closer to home with every stop.

Access to care is more than a goal — it's a promise Novant Health is committed to keeping. Thanks to generous support through the Novant Health Foundation, that promise is driving forward in Rowan County with the launch of a new Community Care Cruiser, bringing essential health services directly to neighborhoods where they're needed most.

The mobile clinic expands Novant Health's growing fleet of Community Care Cruisers, which deliver preventive screenings, primary care, vaccines, health education and connections to community resources. For many residents, the cruiser removes long-standing barriers such as transportation, scheduling challenges or limited access to clinicians.

The Rowan County cruiser provides services such as blood pressure checks, diabetes and cholesterol screenings, physical assessments and referrals to support services. It also offers health education and counseling to help community members stay well and feel equipped to partner in their care. Interpreter services ensure that language is never a barrier to being understood.

It's a great example of what can happen when donors, care teams and community partners come together to support better health for everyone.

In 2025, Novant Health supported **10,301** community resource connections to address social needs.





Strengthening well-being for teachers and staff in Charlotte-Mecklenburg Schools

THRIVE TOGETHER



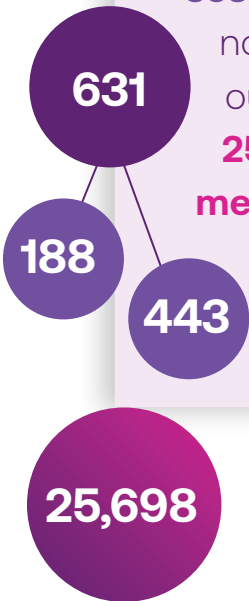
In the fall of 2025, we began an important new partnership with Charlotte-Mecklenburg Schools: Thrive Together at CMS, a two-year effort designed to strengthen the well-being and resilience of more than 19,000 teachers and staff across the district.

Schools are the heart of our community, and the people who work in them shape the daily lives of thousands of children and their families. The challenges of stress and burnout are all too familiar for both healthcare and education. From our own experience, we've learned that when team members feel physically, mentally and emotionally supported, they're better able to care for others. Thrive Together brings that same commitment to CMS educators and staff. The well-being of children depends on the teachers, staff and bus drivers who care for them every day.

The program offers practical resources designed to fit into everyday routines. CMS employees can access well-being and resiliency workshops led by our experts, along with on-site events like physicals, vaccinations, mobile mammography and routine screenings and mental health first aid training. A dedicated well-being coordinator helps connect staff with services through a customized landing page and 24/7 scheduling line. Many offerings come at no out-of-pocket cost and are built into staff schedules so they're easy to use.

Thrive Together reflects a shared belief: When we support the people who support our kids, our entire community becomes stronger.

Community-based education and screening events are central to Novant Health's impact. In 2025, Charlotte region teams conducted **631 events (188 screenings and 443 educational sessions)**, providing no-charge health outreach to **25,698 community members** across three counties.





Support that meets patients in their toughest moments



We know that recovery is rarely a straight line — and that the right support can make all the difference. That’s why our peer support specialist program has become an essential part of how we care for patients navigating mental health challenges or substance use disorders.

Peer support specialists are trained, certified team members who draw on their own lived experience with

recovery from mental illness or substance use disorder — either personally or through a close family member — to guide patients through some of their most vulnerable moments. Their ability to say “I’ve been there” creates an immediate connection that helps patients feel understood, supported and less alone.

Working alongside our clinical teams, peer support specialists meet with patients in hospital emergency departments and outpatient settings, offering encouragement, resources and help navigating their next steps. Whether someone is facing depression, anxiety, panic attacks or a substance use crisis, peer support specialists can connect them with detox programs, outpatient services, therapy and community resources.

Peer support specialists are embedded in the emergency departments at five of our North Carolina hospitals, sharing insights that also help medical teams assess how to best treat their patients.

As Paula Bird, vice president of behavioral health services for Novant Health, explained: “You can’t have any health without mental health.” Our peer support program reflects that belief — and strengthens our commitment to meeting patients with compassion, dignity and hope.

In 2025, our peer support specialists helped guide patients through **5,622 encounters** across our hospitals and clinics.

Triad Region

Alisha Hutchens

Senior vice president and president, Triad Region

Collaborating to bring personalized care closer to home

Community partnerships are at the heart of our work in the Triad region. In 2025, Novant Health announced a partnership with Mount Zion Baptist Church in Southeast Greensboro and expanded care into community spaces like the YMCA REACH Center at Winston Lake. These collaborations bring primary and specialty services closer to where people live and thrive — rooted in a shared commitment to well-being. As a result, access and opportunity continue to expand for communities across the region.

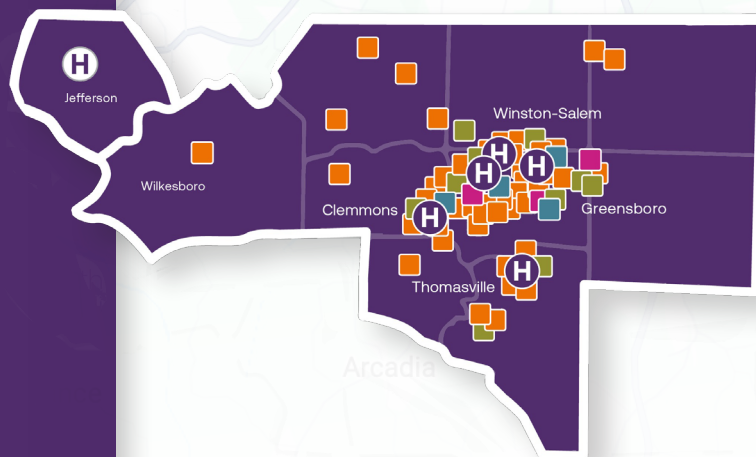
By the numbers: Strengthening community well-being in 2025

These figures provide a glimpse of how we worked to support health, access and community well-being across the Triad region last year.

4,800 bags of food packed to provide **16,000 meals** for families in Winston-Salem/Forsyth County Schools to ensure they had meals over the holidays and weekends.

24,770 patients seen at clinics located in neighborhoods that previously lacked adequate access to care

14,374 community members served through health improvement initiatives focused on priority community needs



- Medical offices
- Ambulatory surgery centers
- Urgent cares
- Imaging centers



Early detection, healthier futures: Making cancer screenings accessible

We're committed to breaking down barriers to colorectal cancer screening, because early detection saves lives. In 2025, teams from the Novant Health Office of Health Equity and Community Health, and the Novant Health Institute of Safety & Quality partnered to boost screening rates at four community access clinics, including Novant Health Adult Primary Care Waughtown in Winston-Salem.

Collectively, they screened 2,424 eligible patients across four community access clinics in 2025 — a 19% increase from the 40.4% baseline rate. The results were possible because our teams worked together and focused on what patients needed.

We partnered with the American Cancer Society to share clear, easy-to-read education materials in multiple languages. Our community health workers and patient navigators guided patients through the process. Donor support covered the cost of the stool-based tests, and improved data tools helped us identify communities with the greatest variations in care.

Together, we're improving health and expanding lifesaving access across the communities we serve.



Triad Region



A collaboration bringing care within reach in Southeast Greensboro

For generations, Mount Zion Baptist Church has been a pillar in Southeast Greensboro — a place that welcomes people of all ages and backgrounds with open arms. Now, the faith-based organization and Novant Health are joining forces to expand access to much-needed healthcare in the community.

On July 28, 2025, leaders from Novant Health and the Mount Zion Development Company announced a multiphase plan to bring primary and specialty care directly to the church's new Zion Hills campus on Alamance Church Road. It is an initiative grounded in a shared vision: making care local, convenient and community-focused.

“Mount Zion has a deep history of uplifting this community, and we share that commitment,” said Chan Badger, MD, senior vice president, Novant Health, and president of Novant Health primary care services. “By partnering together, we can reimagine what local, accessible healthcare looks like and bring more services directly to the people who need them.”

The collaboration includes a Novant Health mobile care cruiser, which provides screenings and primary care services on the church campus.

Together, Novant Health and Mount Zion are reimagining the future of healthcare in Southeast Greensboro — bringing compassion, access and high-quality care for the residents of this community.



Transportation can be a barrier to care. In response, we provided **12,193 rides** to help patients in the Triad region access the services they needed.

Strong community partnerships help expand access to care. In 2025, **181 partners** across the Triad region received services or funding support from Novant Health.

Access to nutritious food is essential to good health. In 2025, we distributed **2,381 food packs** to patients who did not have enough to eat.



Care is not only what we do — it's how we show up, build trust and clear the barriers people face every day. When we listen to our communities and see each person for who they are, we create care that is personal and honors each person's story.

Pam Oliver, MD

Executive vice president and chief medical officer, Novant Health

A day to celebrate health and connection at the Triad Community Health Fest



On July 19, 2025, The YMCA REACH Center at Winston Lake buzzed with energy as neighbors came together for the Triad Community Health Fest. This event, sponsored by Novant Health in collaboration with LabCorp, Big Brothers Big Sisters, and multiple community partners, focused on wellness, learning and community connection. Families enjoyed a welcoming space where preventive care felt both approachable and fun.

Throughout the day, attendees received free diabetes and kidney screenings, children's vaccines, health assessments and one-on-one health education from Novant Health clinicians and community partners. Music, giveaways and activities for all ages added to the festive atmosphere.

Thanks to a new collaboration between Novant Health and the YMCA REACH Center at Winston Lake, the center now houses a Novant Health family medicine clinic that opened in May 2025. It offers convenient access to routine primary care, sick visits, chronic disease management, on-site X-ray and lab services for patients ages 5 and older.

The Triad Community Health Fest was a great example of the value of meeting people in trusted neighborhood spaces — a key part of our commitment to expanding access and supporting long-term well-being across the Triad.

A bright new space for health and wellness in Thomasville



In Thomasville, access to care is expanding in a meaningful new way. In July 2025, we celebrated the opening of Novant Health Wellness & Education Thomasville, a newly renovated space

designed to bring more services, support and education to families across Davidson County.

Located on the Novant Health Thomasville Medical Center campus, the 18,000-square-foot building was transformed with help from \$2 million in philanthropic support through the Novant Health Foundation. Once home to the local health department, the building now offers a bright, modern home for services that many rural communities often struggle to reach.

The center brings several key programs under one roof — including diabetes management, occupational medicine, physical and speech therapy, behavioral healthcare and lactation support for new moms. Also, it houses our first psychiatric medicine intensive outpatient program in Davidson County, giving adults access to structured mental health treatment close to home.

The space also includes a community room for classes, senior programs, cooking demonstrations and other outreach events focused on building long-term health and confidence.

“This new wellness space redefines care in Davidson County by extending our reach beyond the hospital walls,” said Chris Brown, RN, president and chief operating officer of Thomasville Medical Center. “We want our patients to know they’re not alone — we’re here to support them every step of the way.”

Coastal Region

Laurie Whalin

Senior vice president and president, Coastal Region

Expanding access, support and healing across our coastal communities

In the Novant Health Coastal Region, our mission comes to life through initiatives that meet the needs of our neighbors in challenging times. In Wilmington, the sexual assault nurse examiner (SANE) team provides trauma-informed care to survivors of violent crimes. Across the region, Novant Health is expanding primary care access through a rural family medicine residency program and enhancing psychiatric education through a partnership with Camp Lejeune. Together, these efforts demonstrate a commitment to delivering compassionate, meaningful care that makes a lasting impact.

By the numbers: Empowering healthier futures in 2025

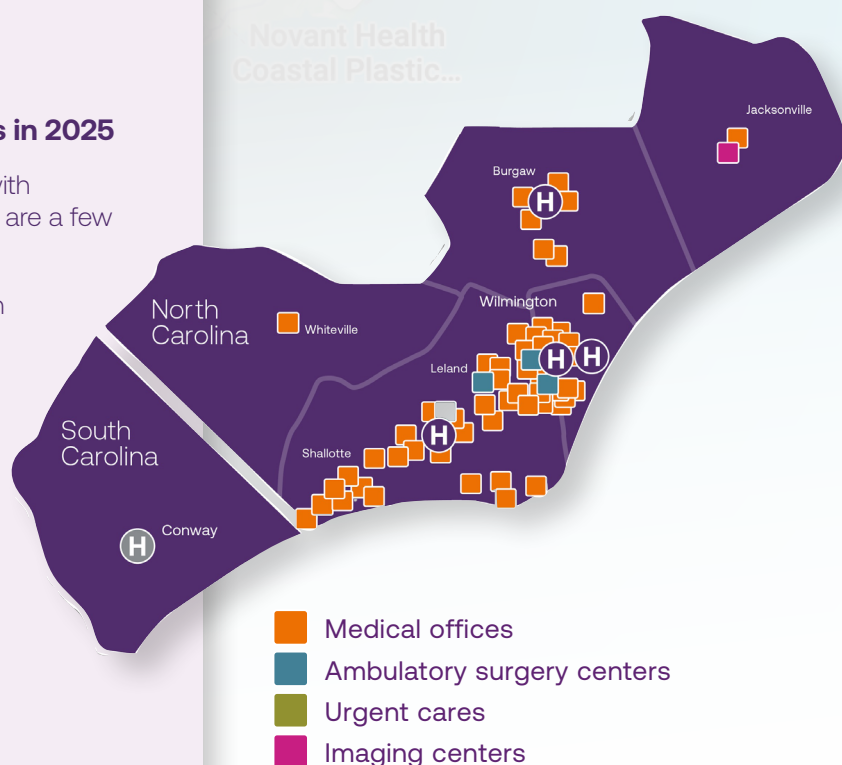
Across the Coastal Region, our teams are partnering with communities to address health and social needs. Here are a few highlights from our work in 2025.

799 hours Novant Health team members provided in volunteer community service

12,931 patients seen at clinics located in neighborhoods that previously lacked adequate access to care

8,682 community members served by health improvement service activities to address prioritized community needs

275+ individuals served through the annual Adopt-A-Family program that assists local residents with nonperishable food items and grocery gift cards



Coastal Region

This team ensures no survivor faces trauma alone.



Survivors of violent crime in Wilmington have a reliable source of support at Novant Health New Hanover Regional Medical Center. Leading this work is Denise Riccobon, sexual assault nurse examiner (SANE) coordinator for the Novant Health Coastal Region. She leads 14 nurses trained to deliver compassionate, trauma-informed medical and forensic care — support that 624 survivors relied on in 2025.

Many survivors hesitate to seek help, fearing the experience will bring their trauma back to the surface. Riccobon wants them to know they'll be met with empathy, expertise and choice. SANE programs, founded in the 1970s and now nationwide, have been shown to improve survivors' access to critical services.

Her team is on call 24/7 and often spends hours with each patient, offering care and collecting evidence when requested by the patient, law enforcement or medical team. Their work spans sexual assault, interpersonal violence, nonfatal strangulation, human trafficking, child abuse and elder abuse.

Riccobon partners with law enforcement, paramedics, Department of Social Services and nursing programs to strengthen trauma-informed responses. Her training has helped officers better identify nonfatal strangulation, which leaves visible marks only about 15% of the time. Instead of looking for bruising, officers now ask about changes in voice, vision or hearing — leading to more accurate assessments and more compassionate interactions.

Riccobon's work also helps reveal human trafficking, which many victims don't recognize while experiencing it. Most importantly, her care often empowers survivors to pursue justice — an outcome she considers one of the program's greatest successes.

Training the next generation of rural physicians in Pender County



Everyone deserves access to high quality care close to home. That commitment drives Novant Health’s new rural family medicine residency program — a partnership with the UNC School of Medicine designed to strengthen the primary care workforce in communities that need it most.

Based in Burgaw, North Carolina, the three-year program welcomed its first two residents in 2025: Hannah Hulshult, MD, and Courtney Caruthers, MD. Both share a passion for rural care and plan to continue practicing in areas with access to care barriers after completing their training in 2028.

In their first year, residents train at Novant Health New Hanover Regional Medical Center, spending one day a week caring for patients at Black River Health Services in

Burgaw. They support patients managing chronic illness and provide preventive care. In their second and third years, training expands to include Novant Health Pender Medical Center and Black River Health Services, where residents gain full-spectrum experience in inpatient and outpatient rural family medicine.

The expansion is strengthening clinical care and medical education across Pender County. For the residency program, Novant Health added two faculty physicians, a residency coordinator and two residents per year, with capacity for up to six residents total. The August 2025 expansion of the Burgaw clinic, part of Black River Health Services, added much-needed space for patient care and teaching; Black River Health Services also added two full-time positions to support growing services.

For Ruth Glaser, president of Pender Medical Center, the program represents a long-term investment. “Growing physicians right here — who can then practice here — is going to change the whole landscape of care in Pender County,” she said.

By training physicians where they’re needed most, Novant Health is strengthening rural healthcare for generations to come.



Watch a short video to learn more about Novant Health’s rural residency program in Pender County and its impact on the community.

Broadening access to mental health care for military families and rural communities



Military families face unique mental health challenges — and in rural regions, accessing specialized care can be even more difficult. A new partnership between Novant Health, Naval Medical Center Camp Lejeune and the UNC School of Medicine is helping close that gap by training psychiatrists to serve both military populations and eastern North Carolina communities.

Launched in summer 2024, the four-year civilian–military psychiatry residency accepts three military and four civilian resident physicians each year. Residents spend time at Novant Health New Hanover Regional Medical Center and at Camp Lejeune, the largest Marine Corps base on the East Coast.

At Camp Lejeune, residents care for service members, veterans and military families managing post-traumatic stress disorder (PTSD), traumatic brain injuries, substance use disorders and other behavioral health needs. Civilian residents gain experience supporting military populations, while military residents prepare to care for fellow service members wherever they may be deployed.

There are very few combined civilian and military psychiatry residency programs in the U.S., and it demonstrates the power of collaboration. “By bringing together military medicine, academic expertise and community healthcare, we provide a wonderful academic training program preparing the next generation of psychiatrists while expanding access to behavioral healthcare to both populations in southeastern North Carolina,” said Joe Pino, MD, senior vice president of medical education at Novant Health.



Read more about how our military collaborations are expanding training and mental health services.

South Carolina Region

Jason Bernd

Senior vice president and president, South Carolina Region

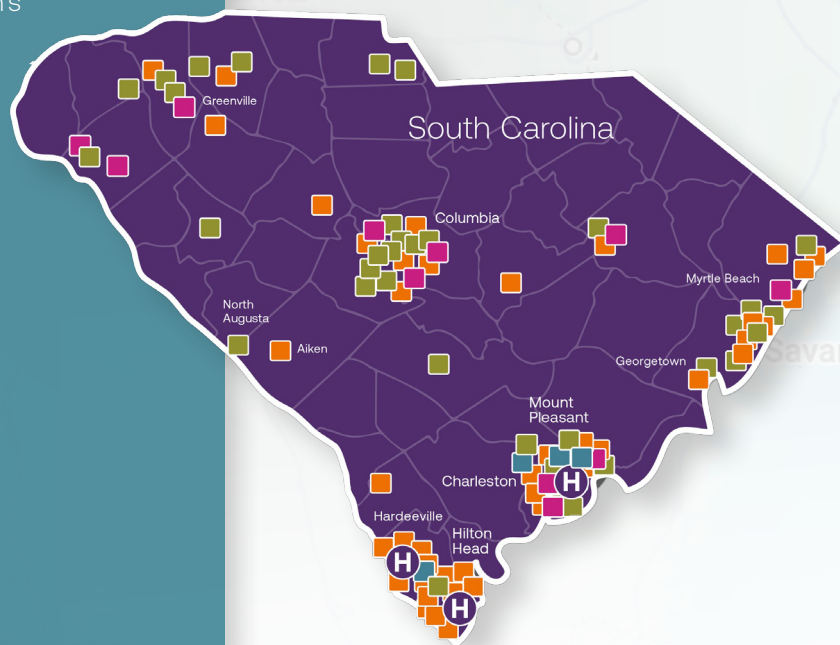
Care as personal as the communities we serve

Across South Carolina, we're making a difference by meeting people where they are — and as they are. In 2025, we expanded primary care with new clinics, broke ground on a modern women's health center, and connected with neighbors at events like Children's Day in Mount Pleasant. These efforts reflect a belief that personalized care grows through connection — shaping a healthier future across the region.

A snapshot of our impact

As we expand our footprint in South Carolina, we're building meaningful connections and removing barriers that stand between patients and better health.

Since its launch in March 2025 through December 2025, the SafeRide program has provided **168 rides home** for patients facing transportation insecurity after an ER visit or hospitalization.



South Carolina Region

Transforming care with a new health center in the Lowcountry



For many women in the Lowcountry, getting the right care often means juggling appointments in different places. But we're changing that for the better. Construction began in April 2025 on the new Novant Health Center for Women's Health at East Cooper Medical Center — a space designed to offer women across the Lowcountry more convenient, compassionate care.

The 40,000-square-foot center in Mount Pleasant, South Carolina, brings OB-GYN, mammography, surgery, urogynecology and diagnostic services together under one roof, making it easier for patients to receive coordinated, comprehensive services in one welcoming location.

"East Cooper has a proud legacy in women's care, and we're excited to expand that legacy with a center designed specifically with women in mind," said Kirsten Royster, president of Novant Health's Charleston area.

This bold investment reflects our commitment to expanding access and supporting the health and well-being of women throughout our community.

"Each stage of a woman's life brings unique needs, and every woman deserves a care team that sees her, hears her and supports her," said Toya Pound, MD, a Novant Health ob-gyn. "This center will be a trusted place grounded in prevention, education and early detection."

South Carolina Region

A day made for kids at Mount Pleasant's Children's Day Festival



Along with sharing important health information, team members also handed out fun prizes to keep the learning experience interactive and memorable. Pictured: Sara Grady, Bridgette Gabany, Jaime Martinez and Jacqueline Wilson.

Every fall, families across Mount Pleasant, South Carolina, gather to celebrate one of the community's most beloved traditions: the Town of Mount Pleasant Children's Day Festival. On Oct. 19, 2025, the 38th annual event united neighbors for an afternoon filled with laughter, excitement and the simple joy of being together.

As a proud sponsor, Novant Health joined the celebration alongside thousands of children and adults at the Park West Recreation Complex. Jason Bernd, senior vice president and president of the South Carolina Region for Novant Health, attended with his family — a reminder that events like these strengthen the bonds that make the Lowcountry feel like home.

Children ruled the day with carnival rides, giant inflatable slides, face painting, live performances, pony rides and games — all free for families to enjoy. Smiles were everywhere, from toddlers experiencing their first festival to school-age kids racing from adventure to adventure.

More than just a day of fun, Children's Day reflects the importance of gathering in spaces where families feel supported, welcomed and connected. We're honored to help make moments like these possible — moments that build community, spark joy and remind us that health and well-being start with togetherness.

New clinics, new connections: Expanding access to primary care

Access to trusted primary care is essential for growing communities — and in the Lowcountry, that access is expanding in meaningful ways. In 2025, we welcomed eight new primary care clinicians across our Hilton Head, Bluffton and Okatie practices, strengthening support for families at every stage of life.

In October 2025, community members gathered for the ribbon cutting of Novant Health Westbury Park Primary Care in Bluffton, South Carolina, the newest clinic designed to bring care closer to home. Additional clinics are opening on Hilton Head Island and in Bluffton, including New Riverside Primary Care.



Photo by Beverly Maloney of the Hilton Head Island & Bluffton Chamber of Commerce

“These new clinicians represent a critical step toward fulfilling our commitment to expand access to primary care and improve the health and lives of the communities we serve,” said Joel Taylor, president of the Novant Health Hilton Head area. “We’re proud to welcome them to our team and to open our newest clinics, where we can serve even more families close to home.”

To help patients get connected quickly, Novant Health has also introduced a primary care patient navigator who can match patients with clinicians and help them schedule appointments.

Primary care plays a vital role in prevention and long-term wellness — something Carrie Alexander, MD, sees every day at Novant Health Westbury Park Primary Care. “Families are moving to the Lowcountry at all stages of life, and primary care is essential so we can detect problems early and build trusted relationships,” she said.

From Bluffton to Hilton Head to Okatie, these investments reflect our ongoing commitment to make care easier to access, more convenient and centered around the people who call the Lowcountry home.

“Every advancement we make in safety and quality creates a ripple effect that extends beyond our hospitals and clinics. Through exceptional clinical expertise, compassionate care and a steadfast focus on the remarkable patient experience, we are improving outcomes for patients today while helping build healthier, stronger communities for generations to come.”

– Carl S. Armato, Novant Health president and CEO

Building for a healthier future

At Novant Health, we're shaping the future of care through bold investments, innovative facilities and unwavering dedication to our communities. From advanced surgical centers to expanded emergency departments and a specialized women's health center, each new facility reflects our mission to bring world-class care closer to home. These projects are more than buildings — they're a promise to meet our patients' evolving needs with compassion, expertise and accessibility. Together, we're building healthier communities, one milestone at a time.



JANUARY 2025

New five-story south tower at Novant Health Forsyth Medical Center

The latest in advanced surgical, heart and critical care services, with 59 critical care rooms and 36 medical-surgical rooms, as well as a new artificial heart pump program

JANUARY 2025

New four-story critical care tower at Novant Health Matthews Medical Center

Expanded surgical, heart and vascular services and inpatient capacity, including a new expanded ICU; 24 private patient rooms in the medical/surgical unit, seven operating rooms, three procedure rooms, a post-anesthesia care unit and an ambulatory care unit

MAY 2025

Emergency department expansion, Novant Health Mint Hill Medical Center

Doubled emergency department capacity with 19 new rooms, including 13 treatment, two trauma and four behavioral health rooms — plus procedural space for new radiology and cardiology services

JULY 2025

Novant Health Wellness & Education Thomasville

A multispecialty outpatient facility on the campus of Novant Health Thomasville Medical Center; expanded access to services including behavioral health, diabetes management, lactation support, occupational medicine and physical therapy

OCTOBER 2025

Novant Health Westbury Park Primary Care clinic in Bluffton, South Carolina

NOVEMBER 2025

Novant Health West Ashley Internal Medicine in Charleston

NOVEMBER 2025

Novant Health Orthopedics & Sports Medicine and Novant Health Head & Neck Reconstructive Surgery – Congaree

Leading-edge orthopedic care and facial, head and neck reconstructive surgery

DECEMBER 2025

Novant Health New Riverside Primary Care clinic in Bluffton, South Carolina

2026 HIGHLIGHTS

Novant Health Michael Jordan Family Medical Clinic in Wilmington, North Carolina

The clinic is the fourth of its kind in North Carolina and second in Wilmington and has 23 patient rooms. It's staffed with clinicians and a community health worker, who helps patients navigate community resources.

Novant Health Scotts Hill Medical Center

The eight-story hospital will serve as a satellite location for Novant Health New Hanover Regional Medical Center, adding emergency department beds, surgical services and inpatient capacity for residents of northern New Hanover and eastern Pender counties.

New 16,000-square-foot outpatient surgery center in Leland, North Carolina, serving Brunswick County

Two operating rooms and two procedure rooms, offering a range of specialists providing surgical care including general surgery, urologic surgery, orthopedic surgery and endoscopy/colonoscopy procedures

Novant Health Bluffton Emergency Department and Novant Health Bluffton Health Place

An emergency department with 10 treatment rooms, a dedicated trauma room, on-site diagnostics, and a 40,000-square-foot medical office building offering primary care, cardiology, gastroenterology, a multispecialty ambulatory service center and future expansion space

continued ►



continuation

New medical campus in Greenville serving the Upstate of South Carolina

Will open as a medical office building and ambulatory surgery center, with plans for a future hospital that will open as a 20-bed outpatient-focused facility offering best-in-class surgical services, specialty care and diagnostic imaging

Novant Health Center for Women's Health in Mount Pleasant, South Carolina

Adjacent to East Cooper Medical Center, it will offer women's health services including OB-GYN care, mammography, advanced breast diagnostics, breast and general surgery and urogynecology.

Clements Ferry Emergency Department

New freestanding emergency department serving Daniel Island and the Charleston region with 10 exam rooms, one trauma bay, advanced radiology and an on-site laboratory.

Novant Health Summers Corner in Summerville, South Carolina

Freestanding emergency department with 10 exam rooms, a trauma room, a triage bay and advanced imaging services plus a new medical office building offering primary care and specialty services

Leadership

NOVANT HEALTH EXECUTIVE LEADERSHIP TEAM

Carl S. Armato
President and CEO

Kelli Ferry
Executive vice president and chief legal officer

John H. Gizdic
Executive vice president and chief operating officer

Sanjay Gupta
Executive vice president and chief transformation officer

David R. Haufler
Executive vice president, chief commercial officer and president, Novant Health Enterprises

Kimberly A. Henderson
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Charlotte Region



(Clockwise from top left): **1.** Novant Health Ballantyne Medical Center was proud to present a donation to the Leukemia & Lymphoma Society through the Novant Health Cares program. This gift, directed by team member Bridgette Krahn, supports patients and families impacted by blood cancers.; **2.** Novant Health Ballantyne Medical Center teamed up with the Charlotte Checkers to assemble more than 120 Baby Bundles care packages for local families. It was an inspiring afternoon of teamwork and community impact.; **3.** In partnership with Communities in Schools of Rowan County, Novant Health Rowan Medical Center’s community engagement team hosted the annual Rock-a-Bye Baby Jam at the Salisbury Civic Center, bringing together expectant and new parents for an afternoon of education, resources and community support for growing families.; **4.** Novant Health Matthews Medical Center was honored to sponsor the 2025 Women’s Health Fair at the Levine Jewish Community Center in Charlotte.; **5.** Novant Health was proud to sponsor Charlotte Pride and stand with our community. We honor every patient, recognizing how identity shapes health needs, and providing individualized, compassionate care; **6.** A shared diagnosis and a shared purpose brought Novant Health president and CEO Carl S. Armato together with Charlotte Walk Champion Hadley Reeves at the Breakthrough T1D Walk, where they joined supporters working to create a brighter future for those living with Type 1 diabetes.; **7.** In partnership with NC MedAssist, Novant Health Huntersville Medical Center supported a Mobile Free Pharmacy event, providing free prescription and over-the-counter medications to Mecklenburg County residents in need.

Triad Region



(Top row from left): **1.** Novant Health team members participated in a care kit packing event benefiting mothers with babies in the NICU at Forsyth Medical Center on Oct. 10, 2025, at Forsyth Medical Center. Pictured from left to right: Shawn Jargowsky, Katherine Caster, Teresa York, Casie Pegg and Monica Vereen. **2.** Novant Health team members presented a Novant Health Cares check to the Colon Cancer Coalition, a nonprofit dedicated to raising awareness of colorectal cancer. The presentation took place in October 2025 at the Derrick L. Davis Cancer Institute at Forsyth Medical Center. Pictured from left to right: Monica Vereen; David Hiller, MD; Katherine Caster; and Todd Pittman, CEO of Digestive Health Specialists; **3.** Novant Health Cares check presentation was held at Thomasville Medical Center for Cancer Services of Davidson County on Nov. 5, 2025, with (from left to right) Brittney Albert, Chris Brown, Ray Howell, Katherine Caster, Trisha Garner, Monica Vereen and Casie Pegg in attendance.

(Middle row from left): **4.** At Kernersville Medical Center, Sheila Koone, Casie Pegg and Nicole Brenner participated in the GO FAR 5K held on Nov. 1, 2025, at the Novant Health Fieldhouse in Greensboro. Children from more than 40 Triad region schools and community clubs trained for eight weeks to build endurance, learn healthy habits and develop positive character traits; **5.** Team members from Novant Health Medical Park Hospital volunteered by serving a meal at Samaritan Ministries soup kitchen in Winston-Salem on Nov. 7, 2025. Volunteers included Monica Vereen, Stephanie Butner, Misty Easter, Justin Duncan and Justin McMahan.; **6.** From left to right, Jessica Potts, Brittney Albert, Charles Shanlever and Rebecca Tate participated in the Down Syndrome Association of Greater Winston-Salem Buddy Walk on Oct. 25, 2025, at West Forsyth High School.

(Bottom row from left): **7.** Team members from Thomasville Medical Center volunteered at the Everybody's Day Festival in Thomasville on Sept. 27, 2025, including Toneiya Beeson, Gladys Pena, Hannah Redd, Marie Matthews, Chris Brown, Reid Thornburg, Aaron Lamb, Sonya Bailey, Nicole Avaritt, Monica Vereen, Nancy Newcomb and Christy Beeson.; **8.** Team members shared the Halloween spirit during the Clemmons Monster Dash and Goblin Hop on Oct. 19, 2025, at Village Point Greenway. From left to right: Brittney Albert; Allison Moore; Jackie Lowe; Lori East; and Matthew Meccariello, MD.; **9.** Team members Ashleigh Shoaf, Carolina Gomez, Jessica Egebrecht and Adam Egebrecht attended the Pregnant in the Piedmont baby shower event held at the Winston-Salem Fairgrounds, supporting expectant mothers by providing resources and blood pressure screenings.

Coastal Region



(Clockwise from top left): **1.** Novant Health team members Erika Yourkiewicz and Robyn Dill (pictured left to right) provided health screenings at the Black Men's Health and Wellness Summit hosted by 100 Black Men of Coastal North Carolina. The nonprofit organization is dedicated to improving the quality of life for African-American community members in southeastern North Carolina.; **2.** Rural Interprofessional Longitudinal Scholars from University of North Carolina at Wilmington, University of North Carolina at Chapel Hill and University of North Carolina at Pembroke explored the Community Care Cruiser during their six-week immersion in rural health.; **3.** At the annual North Carolina Azalea Festival in Wilmington, Novant Health team members Pablo Rosario and Robyn Dill (pictured) provided free health education information to festivalgoers.; **4.** The Novant Health Community Care Cruiser provides free primary care to migrant farm workers at convenient locations in their communities. The cruiser operates in partnership with Black River Health Services of Pender County.

South Carolina Region



(Clockwise from top left): **1. & 2.** Team members from the same-day surgery department and the administration offices of Novant Health Hilton Head Medical Center and Novant Health Coastal Carolina Medical Center came together in July 2025 for a back-to-school supply drive and backpack packing event to benefit Beaufort County Schools and Jasper County Schools. Team members volunteered their time organizing supplies, packing backpacks and adding handwritten words of encouragement to support local students heading into the new school year; **3.** Novant Health Hilton Head Medical Center and Novant Health Coastal Carolina Medical Center supported the Memory Matters Move Your Mind 5K on Sept. 13, 2025, as both the hydration station sponsor and first aid provider. Held on the beach at the Beach House Tiki Hut on Hilton Head Island, the event brought the community together in support of brain health. Pictured: Kathy Perry and nurse Rhonda Thompkins help keep participants safe, hydrated and energized throughout the race.; **4.** At the Mom's Run on May 10, 2025, Women's Services team members came together in support of mothers and their mental health during Mother's Day weekend. Partnering with Postpartum Support Charleston, the event highlighted the importance of community and care for moms at every stage. Team members who participated included: Jacqueline Johnson, Tammy Yoho, Rachel Jones, Liuying McKenzie, Taylor Fisher, Heather Infinger, Holly Meadows, Madison James and others.

The community impact report prepared by Novant Health is a systemwide report that includes qualitative and quantitative information. Please note that the numeric data in this report are not based on the IRS Form 990, Schedule H criteria and should not be relied upon as the organization's Form 990, Schedule H Community Benefit Report, its Community Health Needs Assessment or Community Benefit Implementation Strategy.

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Free foreign language interpreters are available for individuals with limited English proficiency. Free sign language and oral interpreters, TTYs and other services are available to deaf and hard-of-hearing persons.

For further information about this policy, contact: Novant Health director of internal audit and compliance, 704-384-7638 or TDD 800-735-8262.

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