Where should I go for care?

I don't have COVID-19 symptoms but still need care.

This is an emergency:
If you are experiencing an emergency (heart attack or stroke symptoms, pregnancy-related issues, seizures, vomiting or bleeding that won't stop etc.), call 911 or go to the nearest emergency room.

This isn't an emergency:
Utilize our virtual care options for routine care. Learn more at NovantHealth.org/virtualcare.

OR

This isn't an emergency and cannot be handled virtually:
• Contact your primary care physician. If you do not have one, call our helpline at 1-877-9NOVANT.
• Visit one of our Novant Health GoHealth Urgent Cares on weekends or after hours.

OR

I have COVID-19 symptoms.

Fever >100.4°F
Cough
Shortness of breath

Take our online assessment at NovantHealth.org/coronavirus.

OR

Receive a screening virtually by visiting NovantHealth.org/virtualcare.

OR

Contact your primary care physician or call the helpline at 1-877-9NOVANT with questions and/or if directed by the online assessment.