Novant Health Pender Medical Center
2022 Fact Sheet

Overview
Novant Health Pender Medical Center is a 43-bed critical access hospital with 43 skilled nursing home beds in Burgaw (86 licensed beds). The hospital offers residents of Pender County and surrounding communities a convenient and friendly place to receive care and treatment. It offers a range of services including emergency care, surgery, imaging, infusion therapy, and skilled nursing. New Hanover Regional Medical Center manages Pender Memorial Hospital and has invested in the hospital’s continued growth.

We are part of Novant Health, a three-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,800 physicians and over 35,000 employees that provide care at more than 800 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making health care remarkable for patients and communities, providing nearly six million patient visits annually.

Address
507 E. Fremont Street
Burgaw, NC 28425

Phone
910-300-4000

Website
www.pendermemorial.org

Administration
Ruth Glaser, Vice President of Post-Acute Services
History
Pender Memorial Hospital opened in 1951 to serve Pender County, which still owns the facility. New Hanover Regional Medical Center manages Pender Medical Center, which joined the system in 1999 to accomplish a number of goals and help improve healthcare in the region. In 2021, Pender Medical Center became part of Novant Health.

Services
Blood services
Emergency Care
Endoscopy
Home care
Imaging
Infusion services
Inpatient services
Laboratory
Pharmacy
Rehabilitation
Respiratory services
Skilled nursing facility

Awards & Certifications
• 2020 Performance Leadership Award for top quartile performance in Patient Perspective by the National Organization of State Offices of Rural Health
• Five-Star quality rating for the Pender Memorial Hospital Skilled Nursing Facility from the U.S. Centers for Medicare and Medicaid Services
• Quality management system certification to ISO 9001 standards

Accreditation
Pender Medical Center Hospital is nationally accredited by DNV GL - Healthcare. DNV accreditation recognizes the hospital’s continuous commitment and dedication to providing excellent patient care.

Media Contact
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