About Novant Health
Novant Health is a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 2,300 physicians and over 36,000 employees that provide care at more than 700 locations, including 16 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making health care remarkable for patients and communities, serving more than 5 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

Mission
Novant Health exists to improve the health of communities, one person at a time.

Vision
We, the Novant Health team, will deliver the most remarkable patient experience in every dimension, every time.

Values
- Compassion
- Diversity and inclusion
- Personal excellence
- Teamwork
- Courage

Novant Health Forsyth Medical Center
Novant Health Forsyth Medical Center is an 859-bed hospital offering a wide range of services in emergency, medical, surgery, neurology, critical care, oncology, women’s health and wellness and behavioral health. Centers of excellence include the Maya Angelou Women’s Health and Wellness Center, Heart and Vascular Institute, Derrick L. Davis Cancer Center, Stroke and Neurosciences Center, Orthopedic Center and Behavioral Health.

History
Novant Health Forsyth Medical Center was founded in 1887 as a 10-bed hospital inside a private home. Episcopal minister Henry O. Lacy worked with the Ladies Twin City Association and other volunteers to raise money for the hospital to address the community’s growing need for healthcare. The Twin City Hospital existed in several different locations until 1959 when voters approved purchase of a 77-acre campus that is Novant Health Forsyth Medical Center’s current home.
Services

- Behavioral health
- Blood services
- Breast health
- Cancer
- Clinical research
- Diabetes
- Emergency
- Heart & vascular
- Imaging
- Inpatient services
- Laboratory
- Neurology & neurosurgery
- Orthopedics
- Pain management
- Pastoral care
- Pediatrics
- Pharmacy
- Respiratory services
- Sleep health
- Sports medicine
- Supportive care
- Surgery
- Women’s health
- Women’s heart health
- Wound care

Awards & Certifications

- **Three star rating** by the Society of Thoracic Surgeons due to quality outcomes in cardiac surgery, placing NHFMC in the top 10 percent in the country
- **Clinical Excellence Award** by the VHA, Inc.
- **Conquer Cancer Award** by the American Society of Clinical Oncology
- **Get with the Guidelines® - Heart Failure: Gold Plus** by the American Heart Association/American Stroke Association
- **Get with the Guidelines® - Stroke: Gold Plus** by the American Heart Association/American Stroke Association
- **Mission Lifeline – STEMI Receiving Gold Plus Achievement Award** by the American Heart Association
- **Advanced Comprehensive Stroke Certification** by The Joint Commission
- **Chest Pain Certification** by The Joint Commission
- **Baby-Friendly Designation** by the World Health Organization and the United Nations Children’s Fund
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation

Accreditation

Novant Health Forsyth Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including Chest Pain Center accreditation, Stroke Care certification, and Breast Center accreditation. Novant Health Forsyth Medical Center is also designated a Magnet Nursing facility by the American Nurses Credentialing Center.

**Novant Health Presbyterian Medical Center**

Novant Health Presbyterian Medical Center is a not-for-profit 576-bed hospital that consistently ranks among the best in the nation for quality.
The medical center offers the latest in diagnostic and treatment services and provides specialized care to patients with cancer. It is also home to Novant Health Hemby Children’s Hospital, which provides patients access to the most advanced research, programs, technologies and clinical techniques. Presbyterian Medical Center was Novant Health’s first facility to receive a trauma designation, and is the first Charlotte hospital to be designated an Advanced Comprehensive Stroke Center.

History
Opened in 1903 as Presbyterian Hospital, the facility existed at several sites in uptown Charlotte before establishing a home on its 20-acre campus in 1918, where it remains today overlooking the Charlotte skyline. In 2016, Novant Health Presbyterian Medical Center became a level III trauma center.

Services
- Behavioral health
- Blood services
- Breast health
- Cancer
- Diabetes
- Emergency
- Heart & vascular
- Hospice
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology & neurosurgery
- Orthopedics & sports medicine
- Pain management
- Palliative care
- Pediatrics
- Pharmacy
- Rehabilitation
- Respiratory services
- Sickle cell
- Supportive care
- Surgery
- Weight loss
- Wellness screenings
- Women’s health
- Women’s heart health
- Wound care

Awards & Certifications
- Cancer Program Re-Accreditation as an Integrated Network by the American College of Surgeons Commission on Cancer
- Excellence in Heart Care by the Society of Cardiovascular Patient Care
- Get with the Guidelines® - Heart Failure: Gold Plus by the American Heart Association/American Stroke Association
- Get with the Guidelines® - Stroke: Gold Plus by the American Heart Association/American Stroke Association
- Mission: Lifeline – STEMI Receiving Gold Plus by the American Heart Association
- Advanced Comprehensive Stroke Certification by The Joint Commission and the American Heart Association / American Stroke Association
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation

Accreditation
Novant Health Presbyterian Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient
health and safety. In addition, we have earned some of the nation’s top honors in quality care, including radiology, mammography, cancer care, pathology, laboratory services, surgery and breast center accreditation. Novant Health Presbyterian Medical Center is designated a Chest Pain Center by the Society of Cardiovascular Patient Care, a Magnet Nursing facility by the American Nurses Credentialing Center and a level III trauma center.

Novant Health Presbyterian Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

**Novant Health Medical Park Hospital**

Novant Health Medical Park Hospital is a 22-bed hospital specializing in elective, outpatient and short-stay surgeries.

**History**

Built in 1971 as a state-of-the-art surgical facility, Novant Health Medical Park Hospital continues to fulfill that role as one of four Novant Health facilities providing surgical care in Forsyth County today.

**Services**

- Blood services
- Colorectal surgery
- ENT surgery
- General surgery
- Imaging
- Neurosurgery
- Oral surgery
- Orthopedics
- Plastic surgery
- Urology

**Awards & Certifications**

- Clinical Excellence Award by the VHA, Inc.
- Top Performer on quality and safety by The Joint Commission
- Top General Hospital by The Leapfrog Group
- 2020 America’s Best Hospital Award for Outpatient Experience from Women’s Choice Organization
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation

**Accreditation**

Medical Park Hospital is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including cancer care, pathology and Breast Center accreditation. Medical Park Hospital is also designated a Magnet Nursing facility by the American Nurses Credentialing Center.
Novant Health Matthews Medical Center

Novant Health Matthews Medical Center is a 157-bed hospital offering a wide range of services in cardiovascular, surgery, maternity, cancer, hospice and palliative care, outpatient and high-level diagnostic capabilities.

History
Since opening its doors in August 1994 with 102 beds, Novant Health Matthews Medical Center has expanded numerous times to keep up with the population growth of eastern Mecklenburg County and adjacent Union County. In 2013, Matthews Medical Center opened a fifth-floor vertical expansion with 23 inpatient rooms, nine observation rooms and three hospice beds. In early 2015, Novant Health Matthews Medical Center completed a renovation of its existing maternity rooms. The renovated rooms feature a guest sleep bed, Jacuzzi, shower, hair dryer and more. In August 2016, the hospital opened a 26,000-square-foot Women’s Center, adding 10 new labor, delivery, recovery and postpartum suites. Additional features include a special care neonatal nursery, women’s boutique, community classroom space, lactation suite, triage rooms and an expanded level II neonatal intensive care unit. The expansion increased the Women’s Center to approximately 49,000-square-feet with a total of 33 labor, delivery, recovery and postpartum rooms.

Services
- Bariatrics
- Breast health
- Cancer
- Critical care
- Diabetes
- Emergency
- Gastroenterology
- Health library
- Heart & vascular
- 24/7 heart catheterization
- Hospice
- Imaging
- Infusion
- Inpatient
- Laboratory
- Orthopedics
- Neonatal intensive care
- Neurology
- Palliative care
- Pediatrics (outpatient only)
- Physical therapy
- Primary stroke center
- Rehabilitation
- Respiratory therapy
- The wellness center
- Supportive care
- Surgery
- Urology
- Women’s health
- Women’s heart

Awards & Certifications
- Top Performing General Hospital, one of 120 in the U.S., by the Leapfrog Group
- CMS 5 star rating by Hospital Compare
- America’s 100 Best Hospitals for Critical Care by Healthgrades
- America’s 100 Best Hospitals for Pulmonary Care by Healthgrades
- Get with the Guidelines®: Gold Plus and Target: Stroke Honor Roll Elite by the American Heart Association
- Get with the Guidelines®: Gold Plus and Target: Heart Failure Achievement by the American Heart Association
- Mission: Lifeline Trailblazer by STEMI Systems of Care
- **Primary Stroke Certification** by The Joint Commission and the American Heart Association/American Stroke Association
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund
- **Chest Pain Certification** by The Joint Commission
- **Magnet Recognition** from the American Nurses Credentialing Center
- **Accredited by National Accreditation Program for Breast Centers**
- **CMS Health Equity Award through Vizient** for its success in reducing healthcare disparities
- **Press Ganey Culture of Engagement Award** to Novant Health

**Accreditation**

Novant Health Matthews Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization’s performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including mammography, pathology, laboratory services and Breast Center accreditation. Novant Health Matthews Medical Center is also designated a Chest Pain Center by the Society of Cardiovascular Patient Care and a Magnet Nursing facility by the American Nurses Credentialing Center.

Novant Health Matthews Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

**Novant Health Thomasville Medical Center**

Novant Health Thomasville Medical Center is a 146-bed hospital offering a wide range of inpatient and outpatient services, birthing rooms and an emergency department.

**History**

Novant Health Thomasville Medical Center first opened as City Memorial Hospital of Thomasville in July 1930 with 31 beds. Now, more than 85 years later, it is a state-of-the-art medical center that offers residents of Davidson County quality care. In 1997, it became the first hospital of its kind to join Novant Health.

**Services**

<table>
<thead>
<tr>
<th>Behavioral health</th>
<th>Orthopedics</th>
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<tr>
<td>Blood services</td>
<td>Pain management</td>
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<tr>
<td>Breast health</td>
<td>Pediatrics</td>
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<tr>
<td>Cancer</td>
<td>Pharmacy</td>
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<tr>
<td>Diabetes</td>
<td>Rehabilitation</td>
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<tr>
<td>Emergency</td>
<td>Respiratory services</td>
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Awards & Certifications

- **Quality Management Certification** by the International Organization for Standardization
- **Primary Stroke Certification** by The Joint Commission and the American Heart Association/American Stroke Association
- **Healthcare Disease Specific Certification** for Chronic Obstructive Pulmonary Disease Program by the Joint Commission
- **Clinical Excellence Award** for the reduction of preventable heart failure readmissions by the VHA, Inc.
- **Get with the Guidelines® - Heart Failure: Silver Plus** by the American Heart Association/American Stroke Association
- **Get with the Guidelines® - Stroke: Gold Plus** by the American Heart Association/American Stroke Association
- **3 Star Rating** by the Center for Medicare and Medicaid Services (CMS)
- **Gold Safety Award** by the North Carolina Department of Labor
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Top Teaching Hospital** by The Leapfrog Group
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.
- **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund

Accreditation

Novant Health Thomasville Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including Chest Pain Center accreditation, Breast Center accreditation and Sleep Center accreditation.

Novant Health Charlotte Orthopedic Hospital

Novant Health Charlotte Orthopedic Hospital, a department of Novant Health Presbyterian Medical Center, has 48 beds and is the Charlotte region’s only orthopedic hospital and one of a few of its kind in the country. In 2018, Novant Health completed a major renovation and expansion project for Charlotte Orthopedic Hospital, which included seven state-of-the-art inpatient operating rooms and one procedural room, as well as an outpatient surgery center with five additional operating rooms and two
procedure rooms. This facility was designed to integrate the entire patient experience from a pre-
operative surgical wellness clinic, to operating rooms equipped with robotic and artificial intelligence
technologies, to inpatient acute care and physical therapy services to help patients recover after their
surgery.

At Charlotte Orthopedic Hospital, our doctors and team members provide a full range of orthopedic
services, from advanced diagnostic imaging and innovative treatments to rehabilitation services.

History
Founded in 1976 by a group of orthopedic surgeons, Novant Health Charlotte Orthopedic Hospital is the
region's only orthopedic hospital, providing a full range of services for orthopedic injuries and conditions.

Services
- Foot and ankle
- Hip and knee
- Shoulder and elbow
- Neck, back and spine
- Rehabilitation services
- Hand and wrist
- Pediatric orthopedic services
- Sports medicine

Awards & Certifications
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s
  achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM),
  which means the hospitals are using electronic medical record technology to its fullest potential
  to provide access and care to our patients.
- **Top 100 Orthopedic Programs** by Becker’s Hospital Review

Accreditation
Novant Health Charlotte Orthopedic Hospital has been fully accredited by The Joint Commission, an
independent organization that evaluates a healthcare organization’s performance in areas that most
affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality
care, including disease-specific care certification for six joint and spine programs: hip fracture, total hip
replacement, total knee replacement, total shoulder replacement, laminectomy and spinal fusion.
Charlotte Orthopedic Hospital is designated a Magnet Nursing facility by the American Nurses
Credentialing Center, a distinction recognizing the highest level of nursing care.

**Novant Health Huntersville Medical Center**
Novant Health Huntersville Medical Center is a 139-bed community hospital offering a wide range of
services in emergency, maternity, surgery, pediatrics, cardiovascular, cancer and outpatient care.

History
Novant Health Huntersville Medical Center first opened its doors in 2004 as a 50-bed hospital. In
September 2012, NHHMC opened its new two-floor vertical expansion with 15 new beds, bringing the
total bed count to 75 beds. In 2014, the hospital received CON approval to transfer 16 beds from Novant Health Presbyterian Medical Center bringing the bed count to 91.

In April 2016, the hospital again received state approval to transfer 48 acute beds and an operating room from Presbyterian Medical Center to Huntersville Medical Center, which opened in June 2019 bringing the bed count to 139.

Services
- Blood services
- Breast health
- Cancer
- Diabetes
- Emergency care
- Heart & vascular
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology
- Orthopedics
- Pain management
- Palliative care
- Pediatrics
- Rehabilitation
- Sleep health
- Surgery
- Weight loss
- Women’s health, including maternity

Awards & Certification
- Exceptional Breast Cancer Care by the American College of Surgeons
- Cancer Program Accreditation by the American College of Surgeons Commission on Cancer
- STAR Program Certification for cancer rehabilitation and survivorship
- Get with the Guidelines® - Heart Failure: Gold Plus by the American Heart Association/American Stroke Association
- Get with the Guidelines® - Stroke: Gold Plus by the American Heart Association/American Stroke Association
- Mission: Lifeline – STEMI referring Gold by the American Heart Association
- Primary Stroke Certification by The Joint Commission and the American Heart Association/American Stroke Association
- Chest Pain Certification by The Joint Commission
- Certificate of distinction by The Joint Commission for colorectal cancer disease-specific care
- Hip Joint Replacement and Knee Joint Replacement Certifications by The Joint Commission
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation
- 100 Great Community Hospitals – In 2018 and again in 2019, Novant Health Huntersville Medical Center was named one of the “100 great community hospitals” by Becker’s Hospital Review.

Accreditation
Novant Health Huntersville Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, the hospital has earned some of the nation’s top honors in quality care, including mammography, cancer care, pathology and laboratory services accreditation. Novant Health
Huntersville Medical Center is also a designated Magnet Nursing facility by the American Nurses Credentialing Center.

**Novant Health Brunswick Medical Center**

Novant Health Brunswick Medical Center is a 74-bed hospital offering a wide range of services in emergency, medical, surgical, imaging, rehabilitative and maternity.

**History**

Novant Health Brunswick Medical Center was opened in 1977 as Brunswick Community Hospital, an acute care facility in the heart of Brunswick County. In 2006, Novant Health was selected by the Brunswick County Hospital Authority to provide healthcare services to counties in eastern North Carolina. In 2011, our new facility opened its doors to the community.

**Services**

- Blood services
- Diabetes
- Emergency
- Heart & vascular
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology
- Orthopedics
- Pain management
- Palliative care
- Pharmacy
- Rehabilitation
- Respiratory services
- Sleep health
- Surgery
- Women’s health

**Awards & Certifications**

- **Quality Gold Plus Achievement Award** by the American Heart Association and American Stroke Association for its success in using Get With The Guidelines® to improve care
- **Top Performer in heart failure, pneumonia, immunization, surgical and stroke care** by The Joint Commission
- **Quality Respiratory Care recognition** by the American Association for Respiratory Care
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients
- **Top General Hospital** by The Leapfrog Group

**Accreditation**

Novant Health Brunswick Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including mammography and laboratory services accreditation.
Novant Health Rowan Medical Center

Novant Health Rowan Medical Center is a 268-bed hospital offering a wide range of services in emergency, maternity, surgery, cancer, rehabilitation and other specialty care.

History

Novant Health Rowan Medical Center has provided excellent medical care to Salisbury and surrounding communities since 1936. Throughout the years, our hospital has evolved into a major medical campus, with 268 beds and an extensive outpatient services center.

Services

- Behavioral health
- Blood services
- Breast health
- Cancer
- Children’s services
- Diabetes
- Emergency
- Heart & vascular
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology
- Orthopedics
- Palliative care
- Pharmacy
- Rehabilitation
- Respiratory services
- Sports medicine
- Surgery
- Women’s health
- Wound Care

Awards & Certifications

- Get with the Guidelines® - Heart Failure: Gold Plus by the American Heart Association/American Stroke Association
- Get with the Guidelines® - Stroke: Gold Plus by the American Heart Association/American Stroke Association
- Mission: Lifeline –STEMI Receiving Gold Plus by the American Heart Association
- Primary Stroke Certification by The Joint Commission and the American Heart Association/American Stroke Association
- Chest Pain Certification by The Joint Commission
- Cancer Program Accreditation by the American College of Surgeons Commission on Cancer
- “Kid-Qualified” emergency room designation
- Rowan Medical Center Diabetes Program recognized by American Diabetes Association
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation

Accreditation

Novant Health Rowan Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization’s performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care. Rowan Medical Center is also a designated Magnet Nursing facility by the American Nurses Credentialing Center.
Novant Health Rowan Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

Novant Health UVA Health System Prince William Medical Center

Novant Health UVA Health System Prince William Medical Center is a 130-bed community hospital with a comprehensive offering of services in emergency, heart and vascular, orthopedics and spine, imaging, women’s and children’s health, cancer care, fitness and wellness, rehabilitation, behavioral health, wound care and hyperbaric medicine.

History

Novant Health UVA Health System Prince William Medical Center has been a vital part of the Manassas and greater Prince William community since 1964. Prince William Hospital joined Novant Health in 2009. In 2016, Novant Health’s Virginia operations, including Novant Health Haymarket Medical Center, Novant Health Prince William Medical Center, Novant Health Cancer Center, Novant Health Caton Merchant House and the Novant Health physician clinics, joined UVA Culpeper Hospital to form Novant Health UVA Health System.

Services

- Assisted living
- Blood services
- Cancer care
- Diabetes services
- Emergency services
- Heart and vascular
- Infusion services
- Inpatient services
- Laboratory services
- Neurology
- Orthopedics and sports medicine
- Pain management
- Palliative care
- Pediatric services
- Rehabilitation
- Sleep health
- Surgical services
- Wellness programs and services
- Women’s services
- Wound care

Awards & Certifications

- Get with the Guidelines® - Heart Failure: Gold Plus with Honor Roll by the American Heart Association
- Get with the Guidelines® - Stroke: Gold Plus with Honor Roll by the American Heart Association/American Stroke Association
- Primary Stroke Certification by The Joint Commission
- Commission Accredited Program for Quality Cancer Care by American College of Surgeons
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation
- 2019 Platinum Performance Achievement Award from the American College of Cardiology NCDR Chest Pain – MI
- American Association of Cardiovascular and Pulmonary Rehabilitation Certification
- Top Teaching Hospital by The Leapfrog Group
- Blue Distinction Center for knee/hip replacement by Blue Cross by Blue Shield
- Leslie Ebert Synergy for Life Award from Washington Regional Transplant Community

Accreditation
Novant Health Prince William Medical Center is licensed by the state of Virginia and is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. It has also earned some of the nation’s top honors in quality care including The Leapfrog Group’s Grade “A” for hospital safety and Top Teaching Hospital awards, Total Knee and Hip Joint Replacement certification by the Joint Commission, as well as; mammography, cancer care, pathology and rehabilitation accreditation. Novant Health Prince William Medical Center is also designated as a Magnet Nursing facility by the American Nurses Credentialing Center.

Novant Health Kernersville Medical Center
Novant Health Kernersville Medical Center is a 50-bed hospital offering a wide range of services in emergency, surgery, cardiovascular, diagnostic and cancer care close to home for local residents.

History
Novant Health Kernersville Medical Center opened in 2011, providing an option for patients who previously had to travel to Greensboro or Winston-Salem for healthcare. A newly constructed medical office building opened in 2013, bringing cancer treatment services to the area, as well as additional specialty physician practices. In 2017, a second medical office building was added to Kernersville Medical Center. In 2018, an ambulatory surgery center opened in the second medical office building.

Services
- Cancer
- Diabetes
- Emergency
- Heart & vascular
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology
- Orthopedics
- Rehabilitation
- Respiratory services
- Robotic surgery
- Sports medicine
- Surgery
- Women’s health
- Women’s heart
- Wound care

Awards & Certifications
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.

**Accreditation**

Novant Health Kernersville Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including mammography, oncology, diabetes care, bariatrics and Breast Center accreditation. Novant Health Kernersville Medical Center is also designated a Magnet Nursing facility by the American Nurses Credentialing Center.

Novant Health Kernersville Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

**Novant Health Clemmons Medical Center**

Novant Health Clemmons Medical Center is a 36-bed hospital offering emergency, imaging, laboratory, surgery and orthopedic services. The medical center first opened in April 2013 and was expanded to a full-service hospital in August 2017.

**History**

In December 2009, Novant Health was awarded a certificate of public need to build an acute care medical center in Clemmons, North Carolina. Clemmons Medical Center is Novant Health’s 13th medical center. The medical center first opened in April 2013 as a two-story/40,000 square foot facility with emergency, imaging, laboratory and surgical services. In December 2014, a medical office building was added to the campus housing primary care and specialty clinics. In August 2017, Clemmons Medical Center was expanded to become a full-service hospital with 36 beds, six observation beds and three additional operating rooms, bringing the total to five. Novant Health’s total investment in Clemmons Medical Center is $78.4 million.

**Services**

- Emergency services
- General medicine
- Imaging services
- Infusion services
- Laboratory services
- Orthopedics
- Surgical services
Awards & Certifications
- **Gold Safety Award** by the North Carolina Department of Labor
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **2018 and 2019 Guardian of Excellence Award** by Press Ganey Associates

Accreditation
Novant Health Clemmons Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. Novant Health Clemmons Medical Center is a department of Novant Health Forsyth Medical Center and is also designated a Magnet Nursing facility by the American Nurses Credentialing Center.

**Novant Health UVA Health System Haymarket Medical Center**
Novant Health UVA Health System Haymarket Medical Center is a 60-bed community hospital with a comprehensive offering of services in emergency, surgery, imaging, women’s and children’s health, cancer care, and rehabilitation.

History
In December 2010, Novant Health was awarded a certificate of public need to build the 60-bed acute care hospital on nearly 40 acres in Haymarket, Virginia. Novant Health UVA Health System Haymarket Medical Center is Novant Health’s first prototypical facility. The design was patient, caregiver and community driven with lean thinking applied to eliminate waste and improve efficiency. The four-story/221,000 square-foot, $100 million facility opened to the growing and diverse Northern Virginia community on March 26, 2014. In 2016, Novant Health’s Virginia operations, including Novant Health Haymarket Medical Center, Novant Health Prince William Medical Center, Novant Health Cancer Center, Novant Health Caton Merchant House and the Novant Health physician clinics, joined UVA Culpeper Hospital to form Novant Health UVA Health System.

Services
- Assisted living
- Cancer care
- Emergency services
- Heart and vascular
- Imaging
- Infusion services
- Inpatient services
- Laboratory services
- Orthopedic and sports medicine
- Pain management
- Palliative care
- Pediatric services
- Rehabilitation
- Stroke & neurology
- Surgical services
- Women’s services
- Wound care

Awards & Certifications
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
Novant Health UVA Health System Haymarket Medical Center is licensed by the state of Virginia and fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including Breast Center accreditation by the National Accreditation Program for Breast Centers and Chest Pain Center accreditation.

Novant Health UVA Health System Haymarket Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

Novant Health UVA Health System Culpeper Medical Center
Novant Health UVA Health System Culpeper Medical Center is a 70-bed community hospital with a comprehensive offering of services in emergency, surgery, imaging, women’s and children’s health, heart and vascular, cancer care and rehabilitation.

History
Sixty years ago, a group of women saw a need for a hospital in Culpeper and raised the money needed to open Culpeper Memorial Hospital. Building on their mission to provide quality, convenient care, the medical center continued to grow to meet the changing needs of its community. Culpeper Hospital affiliated with the University of Virginia Health System in 2009. In 2016, Novant Health’s Virginia operations, including Novant Health Haymarket Medical Center, Novant Health Prince William Medical Center, Novant Health Cancer Center, Novant Health Caton Merchant House and the Novant Health physician clinics, joined UVA Culpeper Hospital to form Novant Health UVA Health System. Today, the facility is known as Novant Health UVA Health System Culpeper Medical Center.

Services

- Cancer care
- Emergency services
- Heart and vascular services
- Gastroenterology
- Imaging services
- Inpatient services
- Laboratory services
- Orthopedics
- Outpatient services
- Rehabilitation services
- Respiratory services
- Stroke and neurosciences
- Maternity
- Surgical services
- Urology
- Women’s health
Awards & Certifications

- **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund
- **Healthcare Advantage Award** by IBM Watson
- **Resuscitation Gold Achievement** by the American Heart Association
- **Total Hip and Knee Replacement Certifications** by The Joint Commission
- **Echocardiography Certification** by the Intersocietal Accreditation Commission

Accreditation

Novant Health UVA Health System Culpeper Medical Center is licensed by the state of Virginia and fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization’s performance in areas that most affect patient health and safety.

Novant Health Mint Hill Medical Center

Novant Health Mint Hill Medical Center is a 36-bed community hospital offering a wide range of services in women’s health, emergency care, imaging, outpatient services and more. The hospital has 24 medical-surgical beds, eight labor/delivery/recovery/postpartum (LDRP) beds, four intensive care unit beds, 10 observation beds and a 16-bay emergency department.

History

Novant Health Mint Hill Medical Center was awarded a certificate of need from the state in 2007. The project was put on hold for several years, and construction officially began in September 2016. The topping-out ceremony, where the last beam is placed for the hospital, was held in April 2017. Mint Hill Medical Center officially opened its doors in October 2018 as a 145,000-square-foot, 36-bed community hospital with an attached 67,000-square-foot physicians’ plaza. In November 2016, Mint Hill Medical Office Building opened on the 80-acre campus offering primary, pediatric, orthopedic and ob-gyn services. In 2017, urgent care services were added.

Services

- Emergency services
- Imaging services
- Laboratory services
- Surgical services
- Neurosciences services
- Cancer care
- Infusion services
- Inpatient services
- Orthopedic services
- Heart and vascular services
- Ob-gyn services
- Breast imaging center
- Sleep center
- Pharmacy services
- General medicine
- Critical care services
- Pain medicine

Awards

- **2019 Commercial Real Estate Heavy Hitters Finalist** by Charlotte Business Journal
Accreditation
Novant Health Mint Hill Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including stroke, laboratory and radiology.

New Hanover Regional Medical Center
New Hanover Regional Medical Center is a not-for-profit 800-bed teaching hospital, regional referral center and UNC School of Medicine branch campus. We offer specialty medical and surgical care, which includes women’s and children’s, orthopedic, rehabilitation and psychiatric hospitals, and a level II trauma center. Other specialty services include: three 24-hour emergency departments; adult, neonatal and pediatric intensive care; neurosurgery; pediatric surgery; open heart surgery; vascular surgery and oncology services. NHRMC also manages Pender Memorial Hospital, a 25-bed critical access hospital with 42 skilled nursing home beds in Burgaw.

History
New Hanover Regional Medical Center opened in 1967 as New Hanover Memorial Hospital. It marked a civil rights achievement for Wilmington, replacing separated, segregated hospitals. The hospital has since grown into a major medical center serving the entire Southeastern North Carolina region.

Services
- Behavioral health
- Blood services
- Cancer
- Clinical research
- Comprehensive stroke center
- Critical care transport
- Heart & vascular
- Home care
- Imaging
- Infusion services
- Inpatient services
- Laboratory
- Neurology and neurosurgery
- Orthopedics
- Pediatrics
- Pharmacy
- Rehabilitation
- Respiratory services
- Sleep health
- Spiritual care
- Surgery
- Women’s health
- Wound care

Awards & Certifications
- **Comprehensive Stroke Center** certification from DNV GL - Healthcare
- Recognized for **excellence in preventing heart attacks and strokes** by Million Hearts
- **Get With The Guidelines – Stroke Gold Plus Quality Achievement Award** from the American Stroke Association/American Heart Association
- **Mission: Lifeline NSTEMI Gold Quality Achievement Award** and the **Mission: Lifeline Gold Plus STEMI Receiving Quality Achievement Award** from American Heart Association
- **Mission: Lifeline EMS Gold Plus Award for EMS and AirLink/VitaLink** from American Heart Association
- **Get With The Guidelines - Heart Failure Silver Plus Quality Achievement Award** from American Heart Association
• LGBTQ Health Care Equality Top Performer designation from the Human Rights Campaign Foundation
• N.C. Maternity Center Breastfeeding-Friendly designation from the N.C. Division of Public Health
• Blue Distinction Center+ designations for Bariatric Surgery, Knee and Hip Replacement, and Spine Surgery from Blue Cross Blue Shield

Accreditation
New Hanover Regional Medical Center is nationally accredited by DNV GL - Healthcare. DNV accreditation recognizes NHRMC’s continuous commitment and dedication to providing excellent patient care. In addition, we have earned some of the nation’s top honors in quality care, including accreditations for AirLink/VitaLink, EMS, Cardiac Cath Lab, Cardiac and Pulmonary Rehabilitation, Echo Lab, Epilepsy Monitoring Unit, Nuclear Medicine, Radiation Oncology, Rehabilitation Hospital, and Zimmer Cancer Center.