

Pender Memorial Hospital 2021 Fact Sheet

Overview

Pender Memorial Hospital is a 25-bed critical access hospital (43 licensed beds) with 43 skilled nursing home beds in Burgaw. The hospital offers residents of Pender County and surrounding communities a convenient and friendly place to receive care and treatment. It offers a range of services including emergency care, surgery, imaging, infusion therapy, and skilled nursing. New Hanover Regional Medical Center manages Pender Memorial Hospital and has invested in the hospital's continued growth.

We are part of Novant Health, a three-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 2,300 physicians and over 35,000 employees that provide care at nearly 800 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making health care remarkable for patients and communities, serving more than 6 million patients annually.

Address

507 E. Fremont Street
Burgaw, NC 28425

Phone

910-300-4000

Website

www.pendermemorial.org

Administration

Ruth Glaser, Vice President of Post Acute Services

History

Pender Memorial Hospital opened in 1951 to serve Pender County, which still owns the facility. New Hanover Regional Medical Center manages Pender Memorial Hospital, which joined the NHRMC system in 1999 to accomplish a number of goals and help improve healthcare in the region.

Services

Blood services	Inpatient services
Emergency Care	Laboratory
Endoscopy	Pharmacy
Home care	Rehabilitation
Imaging	Respiratory services
Infusion services	Skilled nursing facility

Awards & Certifications

- **2020 Performance Leadership Award for top quartile performance in Patient Perspective** by the National Organization of State Offices of Rural Health
- **Five-Star quality rating for the Pender Memorial Hospital Skilled Nursing Facility** from the U.S. Centers for Medicare and Medicaid Services
- **Quality management system certification to ISO 9001 standards**

Accreditation

Pender Memorial Hospital is nationally accredited by DNV GL - Healthcare. DNV accreditation recognizes NHRMC's continuous commitment and dedication to providing excellent patient care.

Mission

Novant Health exists to improve the health of communities, one person at a time.

Vision

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

Values

- Compassion
- Diversity, inclusion and equity
- Excellence
- Teamwork
- Courage

Media Contact

Novant Health Media Relations
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