

## **New Hanover Regional Medical Center 2021 Fact Sheet**

### **Overview**

New Hanover Regional Medical Center is a not-for-profit 800-bed teaching hospital, regional referral center and UNC School of Medicine branch campus. We offer specialty medical and surgical care, which includes women's and children's, orthopedic, rehabilitation and psychiatric hospitals, and a level II trauma center. Other specialty services include: three 24-hour emergency departments; adult, neonatal and pediatric intensive care; neurosurgery; pediatric surgery; open heart surgery; vascular surgery and oncology services. NHRMC also manages Pender Memorial Hospital, a 25-bed critical access hospital with 42 skilled nursing home beds in Burgaw.

We are part of Novant Health, a three-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 2,300 physicians and over 35,000 employees that provide care at nearly 800 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making health care remarkable for patients and communities, serving more than 6 million patients annually.

### **Address**

2131 S. 17th St.  
Wilmington, N.C. 28401

### **Phone**

910-667-7000

### **Website**

[www.nhrmc.org](http://www.nhrmc.org)

### **Administration**

Shelbourn Stevens, president and chief operating officer

### **History**

New Hanover Regional Medical Center opened in 1967 as New Hanover Memorial Hospital. It marked a civil rights achievement for Wilmington, replacing separated, segregated hospitals. The hospital has since grown into a major medical center serving the entire Southeastern North Carolina region.

### Services

Behavioral health	Neurology and neurosurgery
Blood services	Orthopedics
Cancer	Pediatrics
Clinical research	Pharmacy
Comprehensive stroke center	Rehabilitation
Critical care transport	Respiratory services
Heart & vascular	Sleep health
Home care	Spiritual care
Imaging	Surgery
Infusion services	Women's health
Inpatient services	Wound care
Laboratory	

### Awards & Certifications

- **Comprehensive Stroke Center** certification from DNV GL - Healthcare
- Recognized for **excellence in preventing heart attacks and strokes** by Million Hearts
- **Get With The Guidelines – Stroke Gold Plus Quality Achievement Award** from the American Stroke Association/American Heart Association
- **Mission: Lifeline NSTEMI Gold Quality Achievement Award** and the **Mission: Lifeline Gold Plus STEMI Receiving Quality Achievement Award** from American Heart Association
- **Mission: Lifeline EMS Gold Plus Award for EMS and AirLink/VitaLink** from American Heart Association
- **Get With The Guidelines - Heart Failure Silver Plus Quality Achievement Award** from American Heart Association
- **LGBTQ Health Care Equality Top Performer** designation from the Human Rights Campaign Foundation (2020)
- **N.C. Maternity Center Breastfeeding-Friendly** designation from the N.C. Division of Public Health
- **Blue Distinction Center+** designations for Bariatric Surgery, Knee and Hip Replacement, and Spine Surgery from Blue Cross Blue Shield

### Accreditation

New Hanover Regional Medical Center is nationally accredited by DNV GL - Healthcare. DNV accreditation recognizes NHRMC's continuous commitment and dedication to providing excellent patient care. In addition, we have earned some of the nation's top honors in quality care, including accreditations for AirLink/VitaLink, EMS, Cardiac Cath Lab, Cardiac and Pulmonary Rehabilitation, Echo Lab, Epilepsy Monitoring Unit, Nuclear Medicine, Radiation Oncology, Rehabilitation Hospital, and Zimmer Cancer Center.



2085 Frontis Plaza Boulevard  
Winston-Salem, NC 27103

**Mission**

Novant Health exists to improve the health of communities, one person at a time.

**Vision**

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

**Values**

- Compassion
- Diversity, inclusion and equity
- Excellence
- Teamwork
- Courage

**Media Contact**

Novant Health Media Relations  
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