

## **Novant Health Clemmons Medical Center 2021 Fact Sheet**

### **Overview**

Novant Health Clemmons Medical Center is a 36-bed hospital offering emergency, imaging, laboratory, medical, surgery and orthopedic services. The medical center first opened in April 2013 and was expanded to a full-service hospital in August 2017. We are part of Novant Health, a three-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 2,300 physicians and over 35,000 employees that provide care at nearly 800 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making health care remarkable for patients and communities, serving more than 6 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

### **Address**

6915 Village Medical Circle  
Clemmons, NC 27012

### **Phone**

336-893-1000

### **Website**

[www.novanthealth.org](http://www.novanthealth.org)

### **Administration**

John Mann, president and chief operating officer

### **History**

In December 2009, Novant Health was awarded a certificate of public need to build an acute care medical center in Clemmons, North Carolina. Clemmons Medical Center is Novant Health's 13<sup>th</sup> medical center. The medical center first opened in April 2013 as a two-story/40,000 square foot facility with emergency, imaging, laboratory and surgical services. In December 2014, a medical office building was added to the campus housing primary care and specialty clinics. In August 2017, Clemmons Medical Center was expanded to become a full-service hospital with 36 beds, six observation beds and three additional operating rooms, bringing the total to five. Novant Health's total investment in Clemmons Medical Center is \$78.4 million.

### Services

Colorectal	Osteoporosis
Emergency services	Orthopedics
General medicine	Outpatient cardiac services
Imaging services	Robotic-assisted surgery
Infusion services	Surgical services
Interventional radiology	
Laboratory services	

### Awards & Certifications

- **Gold Safety Award** by the North Carolina Department of Labor
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation (2020, 2019, 2018)
- **2018 and 2019 Guardian of Excellence Award** by Press Ganey Associates
- **Hip and Knee Joint Replacement Certification** by The Joint Commission
- **Magnet Recognition Program Designation** by the American Nurses Credentialing Center

### Accreditation

Novant Health Clemmons Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. Novant Health Clemmons Medical Center is a department of Novant Health Forsyth Medical Center.

### Mission

Novant Health exists to improve the health of communities, one person at a time.

### Vision

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

### Values

- Compassion
- Diversity, inclusion and equity
- Excellence
- Teamwork
- Courage

### Media Contact

Novant Health Media Relations  
System: 844-536-3288