



**Novant Health
2020 Fact Sheet**

2085 Frontis Plaza Boulevard
Winston-Salem, NC 27103

Overview

Novant Health is a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,600 physicians and over 29,000 employees that provide care at nearly 700 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 5 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

Address

2085 Frontis Plaza Blvd.
Winston-Salem, N.C. 27103

Phone

336-718-5600

Website

www.novanthealth.org

Mission

Novant Health exists to improve the health of communities, one person at a time.

Vision

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

Values

- Compassion
- Diversity and inclusion
- Personal excellence
- Teamwork
- Courage



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Administration

Carl S. Armato, President & Chief Executive Officer
Tanya Blackmon, Executive Vice President & Chief Diversity, Inclusion and Equity Officer
Jesse Cureton, Executive Vice President & Chief Consumer Officer
Eric Eskioglu, M.D., Executive Vice President & Chief Medical Officer
Frank Emory, Executive Vice President & Chief Administrative Officer
Fred M. Hargett, Executive Vice President & Chief Financial Officer
Jeffery T. Lindsay, Executive Vice President & Chief Operating Officer
Denise Mihal, Executive Vice President & Chief Nursing and Clinical Operations Officer
Pam Oliver, M.D., Executive Vice President & President of Novant Health Physician Network
Angela Yochem, Executive Vice President & Chief Digital and Technology Officer

Facilities

Novant Health Brunswick Medical Center	Bolivia, N.C.
Novant Health Charlotte Orthopedic Hospital	Charlotte, N.C.
Novant Health Clemmons Medical Center	Clemmons, N.C.
Novant Health Forsyth Medical Center	Winston-Salem, N.C.
Novant Health Hemby Children's Hospital	Charlotte, N.C.
Novant Health Huntersville Medical Center	Huntersville, N.C.
Novant Health Kernersville Medical Center	Kernersville, N.C.
Novant Health Matthews Medical Center	Matthews, N.C.
Novant Health Medical Park Hospital	Winston-Salem, N.C.
Novant Health Mint Hill Medical Center	Mint Hill, N.C.
Novant Health Presbyterian Medical Center	Charlotte, N.C.
Novant Health Rowan Medical Center	Salisbury, N.C.
Novant Health Thomasville Medical Center	Thomasville, N.C.
Novant Health UVA Health System Culpeper Medical Center	Culpeper, Va.
Novant Health UVA Health System Haymarket Medical Center	Haymarket, Va.
Novant Health UVA Health System Prince William Medical Center	Manassas, Va.

Facts & Figures (Fiscal Year 2019, unless otherwise noted)

Medical staff providers	3,753
Beds	2,671
Physicians	1,693
Employees	29,233
Outpatient locations	674
Medical Centers	15
Flu shots given in 2019	260,709
Babies born in 2019	20,173
Inpatients cared for in 2019	134,844
ED visits in 2019	579,279
Total surgeries in 2019	143,533
Provider appts. in 2019	5.5 million
Fiscal Year 2019 net income	\$523.5 million
Fiscal Year 2019 operating revenue	\$5.43 billion
Fiscal Year 2019 community benefit	\$993.2 million
Fiscal Year 2019 direct charity care	\$152.3 million

Awards & Certifications

- Novant Health has twice received the prestigious **Ernest A. Codman Award** from The Joint Commission for improving system-wide the quality and safety of care provided to patients.
- Novant Health became the first health system worldwide to be revalidated for the prestigious **Health Information and Management Systems Society Analytics Stage 7 Ambulatory Award** for its adoption and use of an electronic health record.
- Novant Health received the **Davies Enterprise Award of excellence from HIMSS**, which recognizes organizations that have improved patient outcomes and value by successfully implementing health information technology. The American Nurses Credentialing Center recognizes the nursing programs at seven Novant Health medical centers for their excellence and quality in nursing care.
- Eight Novant Health medical centers are designated as national **Accredited Chest Pain Centers** from the Society of Chest Pain Centers.
- Eight Novant Health facilities have been recognized by the American Heart Association/American Stroke Association with **“Get with the Guidelines”** achievement awards.

- Two Novant Health facilities have been designated **Advanced Comprehensive Stroke Certification** by The Joint Commission and the American Heart Association / American Stroke Association
- Fourteen Novant Health facilities have been recognized as “**Leaders in LGBTQ Healthcare Equality**” by the Human Rights Campaign Foundation.
- Five Novant Health facilities received the **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.
- Novant Health received the **Outstanding Recovery Ally Award** from Addiction Professionals of North Carolina (APNC). Novant Health was recognized for their efforts to reduce the stigma surrounding substance use disorders and the health care organization’s support of people in recovery as well as the family.
- Novant Health is one of the first healthcare systems to receive the **Centers for Medicare and Medicaid Services (CMS) nationwide Health Equity Award**. The award, which was established in 2018, recognizes organizations that demonstrate a commitment to health equity by reducing disparities among CMS beneficiaries they serve, particularly among diversity of race, ethnicity, gender, LGBTQ, and those living in rural areas.
- Eight Novant Health facilities received **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund.
- Five Novant Health facilities were named a **2019 Top Hospital** by The Leapfrog Group, a national nonprofit that evaluates the safety and patient experience provided by hospitals across the country.