



2085 Frontis Plaza Boulevard  
Winston-Salem, NC 27103

## **Novant Health Presbyterian Medical Center 2020 Fact Sheet**

### **Overview**

Novant Health Presbyterian Medical Center is a not-for-profit 576-bed hospital that consistently ranks among the best in the nation for quality. We are part of Novant Health, a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,600 physicians and over 29,000 employees that provide care at nearly 700 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 5 million patients annually.

We offer the latest in diagnostic and treatment services and provide specialized care to patients with cancer. We also are home to Novant Health Hemby Children's Hospital, which provides patients access to the most advanced research, programs, technologies and clinical techniques. In 2016, Novant Health Presbyterian Medical Center was designated a level III trauma center.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

### **Address**

200 Hawthorne Lane  
Charlotte, N.C. 28204

### **Phone**

704-384-4000

### **Website**

[www.novanthealth.org](http://www.novanthealth.org)

### **Administration**

Saad Ehtisham, president and chief operating officer

## History

Opened in 1903 as Presbyterian Hospital, the facility existed at several sites in uptown Charlotte before establishing a home on its 20-acre campus in 1918, where it remains today overlooking the Charlotte skyline.

## Services

|                               |                      |
|-------------------------------|----------------------|
| Behavioral health             | Pain management      |
| Blood services                | Palliative care      |
| Breast health                 | Pediatrics           |
| Cancer                        | Pharmacy             |
| Diabetes                      | Rehabilitation       |
| Emergency                     | Respiratory services |
| Heart & vascular              | Sickle cell          |
| Hospice                       | Supportive care      |
| Imaging                       | Surgery              |
| Infusion services             | Weight loss          |
| Inpatient services            | Wellness screenings  |
| Laboratory                    | Women's health       |
| Neurology & neurosurgery      | Women's heart health |
| Orthopedics & sports medicine | Wound care           |

## Awards & Certifications

- **Cancer Program Re-Accreditation as an Integrated Network** by the American College of Surgeons Commission on Cancer
- **Baby Friendly Designation** by the World Health Organization and the United Nations Children's Fund
- **Excellence in Heart Care** by the Society of Cardiovascular Patient Care
- **Get with the Guidelines® - Heart Failure: Gold Plus** by the American Heart Association/American Stroke Association
- **Get with the Guidelines® - Stroke: Gold Plus** by the American Heart Association/American Stroke Association
- **Mission: Lifeline – STEMI Receiving Gold Plus** by the American Heart Association
- **Advanced Comprehensive Stroke Certification** by The Joint Commission and the American Heart Association / American Stroke Association
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation

## Accreditation

Novant Health Presbyterian Medical Center is fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation's top honors in quality care, including radiology, mammography, cancer care, pathology, laboratory



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services, surgery and breast center accreditation. Novant Health Presbyterian Medical Center is designated a Chest Pain Center by the Society of Cardiovascular Patient Care, a Magnet Nursing facility by the American Nurses Credentialing Center and a level III trauma center.

Novant Health Presbyterian Medical Center also meets all criteria as a Comprehensive Center under the Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP), a joint program of the American College of Surgeons (ACS) and the American Society for Metabolic and Bariatric Surgery (ASMBS). The MBSAQIP Standards ensure that bariatric surgical patients receive a multidisciplinary program, not just a surgical procedure, which improves patient outcomes and long-term success.

**Mission**

Novant Health Presbyterian Medical Center exists to improve the health of communities, one person at a time.

**Vision**

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

**Values**

- Compassion
- Diversity and Inclusion
- Personal excellence
- Teamwork
- Courage

**Media Contact**

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