Novant Health Thomasville Medical Center
2020 Fact Sheet

Overview
Novant Health Thomasville Medical Center is a 146-bed hospital offering a wide range of inpatient and outpatient services, birthing rooms and an emergency department. We are a part of Novant Health, a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,600 physicians and over 29,000 employees that provide care at nearly 700 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 5 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

Address
207 Old Lexington Rd.
Thomasville, N.C. 27360

Phone
336-472-2000

Website
www.novanthealth.org

Administration
Jon Applebaum, president and chief operating officer

History
Novant Health Thomasville Medical Center first opened as City Memorial Hospital of Thomasville in July 1930 with 31 beds. Now, more than 85 years later, it is a state-of-the-art medical center that offers residents of Davidson County quality care. In 1997, it became the first hospital of its kind to join Novant Health.
Services

Behavioral health
Blood services
Breast health
Cancer
Diabetes
Emergency
Heart & vascular
Heartburn services
Imaging
Inpatient services
Laboratory
Neurology
Occupational medicine

Orthopedics
Pain management
Pediatrics
Pharmacy
Rehabilitation
Respiratory services
Senior services
Sleep health
Sports medicine
Surgery
Women’s services
Wound care

Awards & Certifications

- Quality Management Certification by the International Organization for Standardization
- Primary Stroke Certification by The Joint Commission and the American Heart Association/American Stroke Association
- Healthcare Disease Specific Certification for Chronic Obstructive Pulmonary Disease Program by the Joint Commission
- Clinical Excellence Award for the reduction of preventable heart failure readmissions by the VHA, Inc.
- Get with the Guidelines® - Heart Failure: Silver Plus by the American Heart Association/American Stroke Association
- Get with the Guidelines® - Stroke: Gold Plus by the American Heart Association/American Stroke Association
- 3 Star Rating by the Center for Medicare and Medicaid Services (CMS)
- Gold Safety Award by the North Carolina Department of Labor
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign Foundation
- Top Teaching Hospital by The Leapfrog Group
- Stage 7 EMRAM Award by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.
Accreditation
Novant Health Thomasville Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation’s top honors in quality care, including Chest Pain Center accreditation, Breast Center accreditation and Sleep Center accreditation.

Mission
Novant Health exists to improve the health of communities, one person at a time.

Vision
We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

Values
- Compassion
- Diversity and inclusion
- Personal excellence
- Teamwork
- Courage

Media Contact
Novant Health Media Relations
System: 844-536-3288