



2085 Frontis Plaza Boulevard  
Winston-Salem, NC 27103

## **Novant Health Charlotte Orthopedic Hospital 2020 Fact Sheet**

### **Overview**

Novant Health Charlotte Orthopedic Hospital, a department of Novant Health Presbyterian Medical Center, has 48 beds and is the Charlotte region's only orthopedic hospital and one of a few of its kind in the country. In 2018, Novant Health completed a major renovation and expansion project for Charlotte Orthopedic Hospital, which included seven state-of-the-art inpatient operating rooms and one procedural room, as well as an outpatient surgery center with five additional operating rooms and two procedure rooms. This facility was designed to integrate the entire patient experience from a pre-operative surgical wellness clinic, to operating rooms equipped with robotic and artificial intelligence technologies, to inpatient acute care and physical therapy services to help patients recover after their surgery.

At Charlotte Orthopedic Hospital, our doctors and team members provide a full range of orthopedic services, from advanced diagnostic imaging and innovative treatments to rehabilitation services. We are a part of Novant Health, a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,600 physicians and over 29,000 employees that provide care at nearly 700 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 5 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

### **Address**

1901 Randolph Rd.  
Charlotte, N.C. 28207

### **Phone**

704-316-2000

### **Website**

[www.novanthealth.org](http://www.novanthealth.org)

### **Administration**

Jason Bernd, vice president

## History

Founded in 1976 by a group of orthopedic surgeons, Novant Health Charlotte Orthopedic Hospital is the region's only orthopedic hospital, providing a full range of services for orthopedic injuries and conditions.

## Services

|                      |                               |
|----------------------|-------------------------------|
| Foot and ankle       | Rehabilitation services       |
| Hip and knee         | Hand and wrist                |
| Shoulder and elbow   | Pediatric orthopedic services |
| Neck, back and spine | Sports medicine               |

## Awards & Certifications

- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health's achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.
- **Top 100 Orthopedic Programs** by Becker's Hospital Review

## Accreditation

Novant Health Charlotte Orthopedic Hospital has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety. In addition, we have earned some of the nation's top honors in quality care, including disease-specific care certification for six joint and spine programs: hip fracture, total hip replacement, total knee replacement, total shoulder replacement, laminectomy and spinal fusion. Charlotte Orthopedic Hospital is designated a Magnet Nursing facility by the American Nurses Credentialing Center, a distinction recognizing the highest level of nursing care.

## Mission

Novant Health exists to improve the health of communities, one person at a time.

## Vision

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.



**Values**

- Compassion
- Diversity and Inclusion
- Personal excellence
- Teamwork
- Courage

**Media Contact**

Novant Health Media Relations  
System: 844-536-3288

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