



Accessing Your Account

You can access your account at Fidelity by logging on to Fidelity NetBenefits® at www.netbenefits.com/novanthealth. Click *Register* at the top of the screen to establish your Username and Password.

The screenshot shows the top navigation bar of the Fidelity NetBenefits website. It includes fields for 'Username' and 'Password', a 'Log in' button, a 'Remember Me' checkbox, a 'Register' button (circled in red), and a 'Need Help?' link.

Screen shots are for illustrative purposes.

If you already have other accounts with Fidelity, you can use your existing log in information to access your Novant Health account. After logging in, choose *Contribution Amount* from the Quick Links menu for your Plan and change your deferral rate to 0% if you do not wish to participant in the Plan.

The screenshot shows a 'Quick Links' dropdown menu. The menu is open, displaying several options: 'Summary', 'Transaction History', 'Statements', 'Contribution Amount' (circled in red), and 'Investment Performance and Research'.

Screen shots are for illustrative purposes.

You can also contact the Fidelity Retirement Service Center at 1-800-343-0860. Service Representatives are available from 8:30a.m. to midnight ET Monday through Friday except for New York Stock Exchange holidays excluding Good Friday.