Novant Health Thomasville Medical Center
2019 Fact Sheet

OVERVIEW
Novant Health Thomasville Medical Center is a 146-bed hospital offering a wide range of inpatient and outpatient services, birthing rooms and an emergency department. We are a part of Novant Health, a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,600 physicians and over 29,000 employees that provide care at over 640 locations, including 15 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 5 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

ADDRESS
207 Old Lexington Rd.
Thomasville, N.C. 27360

Phone
336-472-2000

Website
www.novanthealth.org

Administration
Jon Applebaum, president and chief operating officer

History
Novant Health Thomasville Medical Center first opened as City Memorial Hospital of Thomasville in July 1930 with 31 beds. Now, more than 85 years later, it is a state-of-the-art medical center that offers residents of Davidson County quality care. In 1997, it became the first hospital of its kind to join Novant Health.
SERVICES
Behavioral health  Orthopedics
Blood services  Pain management
Breast health  Pediatrics
Cancer  Pharmacy
Diabetes  Rehabilitation
Emergency  Respiratory services
Heart & vascular  Senior services
Heartburn services  Sleep health
Imaging  Sports medicine
Inpatient services  Surgery
Laboratory  Women’s services
Neurology  Wound care
Occupational medicine

AWARDS
- **Quality Management Certification** by the International Organization for Standardization
- **Primary Stroke Certification** by The Joint Commission and the American Heart Association/American Stroke Association
- **Healthcare Disease Specific Certification** for Chronic Obstructive Pulmonary Disease Program
- **Clinical Excellence Award** for the reduction of preventable heart failure readmissions by the VHA, Inc.
- **Quality Gold Plus Achievement Award** by the American Heart Association and American Stroke Association for its success in using Get With The Guidelines® to improve care
- **Leader in LGBTQ Healthcare Equality** by the Human Rights Campaign Foundation
- **Stage 7 EMRAM Award** by HIMSS Analytics. This recognition represents Novant Health’s achievement of the highest level on the Electronic Medical Record Adoption Model (EMRAM), which means the hospitals are using electronic medical record technology to its fullest potential to provide access and care to our patients.
- **Baby Friendly Designation** by the World Health Organization and the United Nations Children’s Fund

ACCREDITATION
Novant Health Thomasville Medical Center has been fully accredited by The Joint Commission, an independent organization that evaluates a healthcare organization's performance in areas that most affect patient health and safety, as well as DNV (Stiftelsen Det Norske Veritas) an accreditor of US hospitals integrating ISO 9001 quality compliance with the Medicare Conditions of Participation. In addition, we have earned some of the nation’s top honors in quality care, including Chest Pain Center accreditation, Sleep Center certification, Stroke Care certification, Total Joint Center of Excellence and Sleep Disorders Center of Excellence.
MISSION
Novant Health exists to improve the health of communities, one person at a time.

VISION
We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

VALUES
- Compassion
- Diversity and inclusion
- Personal excellence
- Teamwork
- Courage

MEDIA CONTACT
Novant Health Media Relations
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