



**Novant Health
2018 Fact Sheet**

2085 Frontis Plaza Boulevard
Winston-Salem, NC 27103

OVERVIEW

Novant Health is a four-state integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to our communities. The Novant Health network consists of more than 1,500 physicians and over 28,000 employees that provide care at over 580 locations, including 14 medical centers and hundreds of outpatient facilities and physician clinics. Headquartered in Winston-Salem, North Carolina, Novant Health is committed to making healthcare remarkable for patients and communities, serving more than 4 million patients annually.

By bringing together world-class technology and clinicians to provide quality care, we are committed to creating a healthcare experience that is simpler, more convenient and more affordable so patients can focus on getting better and staying healthy.

ADDRESS

2085 Frontis Plaza Blvd.
Winston-Salem, N.C. 27103

PHONE

336-718-5600

WEBSITE

www.novanthealth.org

MISSION

Novant Health exists to improve the health of communities, one person at a time.

VISION

We, the Novant Health team, will deliver the most remarkable patient experience, in every dimension, every time.

VALUES

- Compassion
- Diversity and inclusion
- Personal excellence
- Teamwork
- Courage



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ADMINISTRATION

Carl S. Armato, President & Chief Executive Officer
Tanya Blackmon, Executive Vice President & Chief Diversity and Inclusion Officer
Peter S. Brunstetter, Executive Vice President & Chief Legal Officer, General Counsel
Jesse Cureton, Executive Vice President & Chief Consumer Officer
Fred M. Hargett, Executive Vice President & Chief Financial Officer
Jeffery T. Lindsay, Executive Vice President & Chief Operating Officer
Denise Mihal, Executive Vice President & Chief Nursing and Clinical Operations Officer
John Phipps, M.D., Executive Vice President & Medical Group President
Janet Smith-Hill, Executive Vice President & Chief Human Resources Officer
Angela Yochem, Executive Vice President & Chief Digital and Tech Officer
Thomas N. Zweng, M.D., Executive Vice President & Chief Medical Officer

FACILITIES

Novant Health Brunswick Medical Center	Bolivia, N.C.
Novant Health Charlotte Orthopedic Hospital	Charlotte, N.C.
Novant Health Clemmons Medical Center	Clemmons, N.C.
Novant Health Forsyth Medical Center	Winston-Salem, N.C.
Novant Health Hemby Children's Hospital	Charlotte, N.C.
Novant Health Huntersville Medical Center	Huntersville, N.C.
Novant Health Kernersville Medical Center	Kernersville, N.C.
Novant Health Matthews Medical Center	Matthews, N.C.
Novant Health Medical Park Hospital	Winston-Salem, N.C.
Novant Health Mint Hill Medical Center	Mint Hill, N.C. *
Novant Health Presbyterian Medical Center	Charlotte, N.C.
Novant Health Rowan Medical Center	Salisbury, N.C.
Novant Health Thomasville Medical Center	Thomasville, N.C.
Novant Health UVA Health System Culpeper Medical Center	Culpeper, Va.
Novant Health UVA Health System Haymarket Medical Center	Haymarket, Va.
Novant Health UVA Health System Prince William Medical Center	Manassas, Va.

*Currently under construction

FACTS AND FIGURES (Fiscal Year 2017, unless otherwise noted)

Medical staff providers	3,599
Beds	2,703
Physicians	1,503
Employees	28,092
Outpatient locations	539
Medical Centers	14
Flu shots given in 2017	218,246
Babies born in 2017	20,002
Inpatients cared for in 2017	562,299
ED visits in 2017	538,911
Total surgeries in 2017	133,952
Provider appts. in 2017	4.7 million
2017 net income	\$477.9 million
2017 operating revenue	\$4.6 billion
2017 community benefit	\$794.4 million
2017 direct charity care	\$138.9 million

AWARDS

- Novant Health has twice received the prestigious **Ernest A. Codman Award** from The Joint Commission for improving system-wide the quality and safety of care provided to patients.
- Novant Health became the first health system worldwide to be revalidated for the prestigious **Health Information and Management Systems Society Analytics Stage 7 Ambulatory Award** for its adoption and use of an electronic health record.
- Novant Health received the **Davies Enterprise Award of excellence from HIMSS**, which recognizes organizations that have improved patient outcomes and value by successfully implementing health information technology.
- The American Nurses Credentialing Center recognizes the nursing programs at seven Novant Health medical centers for their excellence and quality in nursing care.
- Eight Novant Health medical centers are designated as national **Accredited Chest Pain Centers** from the Society of Chest Pain Centers.
- Eight Novant Health facilities have been recognized by the American Heart Association/American Stroke Association with **“Get with the Guidelines”** achievement awards.



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- Two Novant Health facilities have been designated **Advanced Comprehensive Stroke Certification** by The Joint Commission and the American Heart Association / American Stroke Association
- Thirteen Novant Health facilities have been recognized as “**Leaders in LGBTQ Healthcare Equality**” by the Human Rights Campaign Foundation.