Nurse Volunteer

**Duties:** Provide supportive services to the Nursing Staff and provide for the needs of the patient/family within the scope of Nurse Volunteer duties. Place and document discharged phone calls; make referrals to Population Health Care Coordinators.

**Qualifications:**
A. Provide remarkable customer service to patients
B. Possess excellent communication skills
C. Receptive and accepting of diverse population
D. Sensitive to the needs of all
E. Sensitive to cultural and financial differences and age ranges of visitors
F. Must observe the patients rights to confidentiality
G. Adequate conversational English is required in order that the individual be able to take direction, understand how to complete job tasks, communicate adequately with visitors and co-workers as necessary, understand and follow safety guidelines and understand the volunteer handbook and hospital and department policies.

All volunteers must complete a general volunteer orientation as well as department specific orientation.

**Shift Information:** Adult volunteers are needed each weekday Monday through Friday; shifts are 3 to 4 hours and scheduled hours are flexible.

**Please note:** A current North Carolina RN license is required to volunteer