



Clinic: _____

Contact #: _____

Website/Facebook info:

Choosing a Pediatric Care Provider

Congratulations and thank you for choosing Novant Health as your healthcare partner in the care of your child. Choosing the right care provider for your child is an important, and sometimes difficult, decision. We want to help by offering some suggested questions to ask when choosing the right care provider for your child.

- 1) How many providers do you have in your clinic? What is the average number of years they have been in practice?
- 2) Can we see the same provider each time or do we see different providers?
- 3) Can you explain how we will work together during my child's first year?
- 4) How long do people typically wait before seeing a provider?
- 5) Do you have same day availability if my child is sick? Do you have extended hours?
- 6) If I have a quick question, do you suggest calling the office or sending a My Chart message? Who answers these questions?
- 7) Do you offer virtual visits?
- 8) How do I schedule appointments- is there an online scheduling option?
- 9) What insurance plans do you accept?
- 10) What happens if my child has an issue and your office is closed?
- 11) What are your thoughts on vaccinations?
- 12) How do you support breastfeeding?
- 13) Does your clinic offer behavioral health or counselor support?
- 14) Are there other ways your team supports new parents?
- 15) Is there anything else I should know about your practice?
- 16) Can you tell me a little about yourself?

