Pet Therapy Handler and Assistant

**Duties:** Greet visitors in the hospital lobby Monday through Friday and allow them to interact with your Pet Therapy dog.

**Qualifications:**

A. Provide remarkable customer service to visitors.
B. Possesses excellent communication skills.
C. Receptive and accepting of diverse population.
D. The dog must be registered with Therapy Dogs International (TDI) or other nationally recognized pet therapy organization.
E. Dog must be at least one year of age.
F. Prefer the Certified Pet Therapy dog has had at least six months of experience in a similar setting.
G. Sensitive to the needs of all.
H. Sensitive to cultural and financial differences and age ranges of visitors.
I. Must observe the visitors rights to confidentiality.
J. Adequate conversational English is required in order that the individual be able to take direction, understand how to complete job tasks, communicate adequately with visitors and coworkers as necessary, understand and follow safety guidelines and understand the volunteer handbook and hospital and department policies.

**All volunteers must complete a new volunteer orientation as well as department specific orientation.**

**Shift Information:**

**Pet Therapy Handler’s are needed:**

- Monday - Friday, 10:00 a.m. – noon or noon – 2:30 p.m.
- Saturday, 10:00 a.m. - noon. Or noon – 2:30 p.m.
- Sunday, noon – 2:30 p.m. or as available

**Pet Therapy Assistants are needed:**

- Monday, 9:45 a.m. – 12:15 p.m. and noon – 2:30 p.m.
- Saturday and Sunday, 9:45 a.m. – 12:15 p.m. or noon – 2:30 p.m. as handlers are available.
- Substitution positions Monday – Friday, 9:45 a.m. – 12:15 p.m. and noon – 2:30 p.m.