Novant Health Board of Directors Notice

Novant Health has a Board of Directors who are responsible for setting policies and making decisions for the organization. The Board of Directors is comprised of community members who are dedicated to ensuring that Novant Health provides high-quality, patient-centered care. The Board is committed to upholding the highest standards of patient care, including ensuring that all patients receive equitable care regardless of race, ethnicity, national origin, age, gender, disability, sexual orientation, gender identity, or any other characteristic protected under applicable law.

Novant Health:
- Amasses a diverse and representative Board to consider the needs of all communities.
  - Include community leaders who represent the diversity of the patient population.
- Ensures that the Board has access to independent external audits and oversight.
- Provides training and education to Board members on patient safety, ethics, and legal issues.
- Has a process in place for Board members to report any concerns they may have.

Patient Services Department
Attn: Section 1557 Coordinator
200 Hawthorne Lane
Charlotte, NC 28204

Telephone: 1-888-648-7999
TDD/TTY: 1-800-735-8262

https://www.novanthealth.org/home/contact-us.aspx

If you have any concerns or questions about Novant Health’s compliance with Section 1557, you can contact the Section 1557 Coordinator at 1-888-526-4411. You can also file a complaint online at https://www.hhs.gov/ocr/portal/lobby.jsf.

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

If you are deaf or hard of hearing, you can call 1-800-735-8262 (TTY) for assistance.


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