

# COVID-19 ways we're responding

Novant Health is committed to offering proactive planning, resources and support for every community challenge that lies ahead, from hurricanes to the current COVID-19 pandemic. Visit [NovantHealth.org/coronavirus](https://www.novanthealth.org/coronavirus) to learn more.

Here are **19 ways we're responding to COVID-19, offering unrivaled support to our communities.**

**1** Pioneered a coronavirus digital assessment tool, which has already been used **136,000+** times to identify risk and next steps

**2** Launched a 24/7 COVID-19 helpline, responding to **55,000+** calls



**3** Testing **200,000+** patients

**4** Opening **10+** dedicated COVID-19 testing sites



**5** Conducting more than **100,000** virtual visits

**6** Enhancing safety protocols at all facilities



**7** Participating in **four COVID-19 clinical trials**, including second U.S. site for the CytoDyn trial

**8** Launched the first drone of any health system nationally for contactless PPE and supply delivery

**9** Distributed nearly **400,000** masks and still partnering locally to mask the communities we serve

**10** Providing multilingual resources, including a Spanish helpline and assessment tool

**11** Promoting social distancing and hand washing by partnering with recording artists Doug E. Fresh and Anthony Hamilton to reach **4 million+** people

**12** Increasing team member communications and bolstering our resiliency program to combat burnout

**13** Offering subsidized childcare assistance to team members



**14** Ensuring no team member layoffs or furloughs by shifting team members to departments most in need

**15** Establishing a disaster relief fund with a **\$10-million** starter gift



**16** Offering low-interest loans to diverse-owned suppliers facing pandemic-related challenges

**17** Deploying dynamic, real-time tracking of infections, supply chain, capacity and staffing

**18** Testing all surgical patients and pregnant mothers



**19** Partnering with local businesses, churches and others to assist in safely resuming operations

