Novant Health is committed to offering proactive planning, resources and support for every community challenge that lies ahead, from hurricanes to the current COVID-19 pandemic. Visit NovantHealth.org/coronavirus to learn more.

Here are 19 ways we’re responding to COVID-19, offering unrivaled support to our communities.

1. Pioneered a coronavirus digital assessment tool, which has already been used 136,000+ times to identify risk and next steps
2. Launched a 24/7 COVID-19 helpline, responding to 55,000+ calls
3. Testing 200,000+ patients
4. Opening 10+ dedicated COVID-19 testing sites
5. Conducting more than 100,000 virtual visits
6. Enhancing safety protocols at all facilities
7. Participating in four COVID-19 clinical trials, including second U.S. site for the CytoDyn trial
8. Launched the first drone of any health system nationally for contactless PPE and supply delivery
9. Distributed nearly 400,000 masks and still partnering locally to mask the communities we serve
10. Providing multilingual resources, including a Spanish helpline and assessment tool
11. Promoting social distancing and hand washing by partnering with recording artists Doug E. Fresh and Anthony Hamilton to reach 4 million+ people
12. Increasing team member communications and bolstering our resiliency program to combat burnout
13. Offering subsidized childcare assistance to team members
14. Ensuring no team member layoffs or furloughs by shifting team members to departments most in need
15. Establishing a disaster relief fund with a $10-million starter gift
16. Offering low-interest loans to diverse-owned suppliers facing pandemic-related challenges
17. Deploying dynamic, real-time tracking of infections, supply chain, capacity and staffing
18. Testing all surgical patients and pregnant mothers
19. Partnering with local businesses, churches and others to assist in safely resuming operations

Data as of 8/17/2020

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